



CITY OF SURPRISE, AZ 2012

DRAFT Benchmark Report



2955 Valmont Road, Suite 300
Boulder, CO 80301
www.n-r-c.com • 303-444-7863



777 North Capitol Street NE, Suite 500
Washington, DC 20002
www.icma.org • 202-289-ICMA

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UNDERSTANDING THE BENCHMARK COMPARISONS

COMPARISON DATA

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
Region	
West Coast ¹	17%
West ²	20%
North Central West ³	11%
North Central East ⁴	13%
South Central ⁵	7%
South ⁶	26%
Northeast West ⁷	2%
Northeast East ⁸	4%
Population	
Less than 40,000	46%
40,000 to 74,999	19%
75,000 to 149,000	17%
150,000 or more	18%

¹ Alaska, Washington, Oregon, California, Hawaii

² Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico

³ North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota

⁴ Illinois, Indiana, Ohio, Michigan, Wisconsin

⁵ Oklahoma, Texas, Louisiana, Arkansas

⁶ West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC

⁷ New York, Pennsylvania, New Jersey

⁸ Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

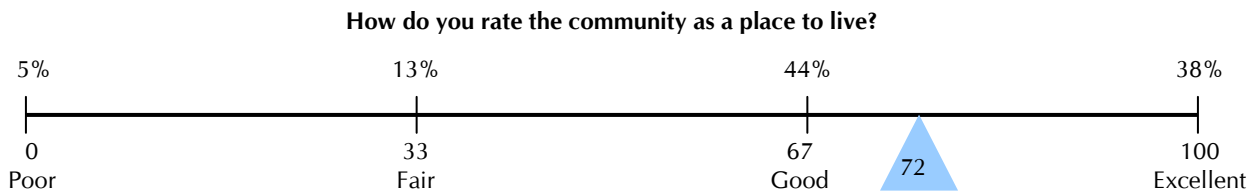
PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, “excellent” = 100, “good” = 67, “fair” = 33 and “poor” = 0. If everyone reported “excellent,” then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor,” the result would be 0 on the 100-point scale. If half the respondents gave a score of “excellent” and half gave a score of “poor,” the average would be in the middle of the scale (like the center post of a teeter totter) between “fair” and “good.” An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with “don’t know”	Step 1: Remove the percent of “don’t know” responses	Total without “don’t know”	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	= 36 ÷ (100-5) =	38%	100	= 38% x 100 =	38
Good	42%	= 42 ÷ (100-5) =	44%	67	= 44% x 67 =	30
Fair	12%	= 12 ÷ (100-5) =	13%	33	= 13% x 33 =	4
Poor	5%	= 5 ÷ (100-5) =	5%	0	= 5% x 0 =	0
Don’t know	5%		--			
Total	100%		100%			72



INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC’s database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction’s rating on the 100-point scale. The second column is the rank assigned to your jurisdiction’s rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The final column shows the comparison of your jurisdiction’s average rating to the benchmark.

Where comparisons for quality ratings were available, the City of Surprise’s results were generally noted as being “above” the benchmark, “below” the benchmark or “similar” to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as “more,” “similar” or “less” (for example, the percent of crime victims, residents visiting a park or residents identifying code enforcement as a problem.) In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of “much,” (for example, “much less” or “much above”). These labels come from a statistical comparison of the City of Surprise’s rating to the benchmark where a rating is considered “similar” if it is within the margin of error; “above,” “below,” “more” or “less” if the difference between your jurisdiction’s rating and the benchmark is greater the margin of error; and “much above,” “much below,” “much more” or “much less” if the difference between your jurisdiction’s rating and the benchmark is more than twice the margin of error.

This report contains benchmarks at the national level.

NATIONAL BENCHMARK COMPARISONS

Overall Community Quality Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Overall quality of life in Surprise	71	172	434	Above
Your neighborhood as place to live	76	78	295	Above
Surprise as a place to live	76	134	366	Above
Recommend living in Surprise to someone who asks	81	68	201	Much above
Remain in Surprise for the next five years	84	36	200	Much above

Community Transportation Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ease of car travel in Surprise	49	203	290	Below
Ease of bus travel in Surprise	19	200	207	Much below
Ease of bicycle travel in Surprise	46	159	283	Similar
Ease of walking in Surprise	60	102	285	Above
Availability of paths and walking trails	55	101	197	Similar
Traffic flow on major streets	40	181	267	Below

Frequency of Bus Use Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ridden a local bus within Surprise	6	157	175	Much less

Drive Alone Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	79	71	191	More

Transportation and Parking Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Street repair	57	76	419	Much above
Street cleaning	66	39	296	Much above
Street lighting	62	37	323	Much above
Sidewalk maintenance	64	19	277	Much above
Traffic signal timing	51	74	230	Similar
Bus or transit services	20	214	216	Much below
Amount of public parking	60	19	224	Much above

Housing Characteristics Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality housing	61	6	303	Much above
Variety of housing options	66	13	192	Much above

Housing Costs Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or MORE of income)	26	165	194	Much less

Built Environment Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Quality of new development in Surprise	61	56	266	Much above
Overall appearance of Surprise	73	50	339	Much above

Population Growth Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Population growth seen as too fast	32	168	248	Much less

Nuisance Problems Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	2	222	249	Much less

Planning and Community Code Enforcement Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Land use, planning and zoning	47	123	297	Similar
Code enforcement (weeds, abandoned buildings, etc.)	51	121	361	Above
Animal control	59	102	319	Above

Economic Sustainability and Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Employment opportunities	32	192	300	Below
Shopping opportunities	49	171	286	Similar
Surprise as a place to work	49	207	324	Below
Overall quality of business and service establishments in Surprise	56	102	186	Similar

Economic Development Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Economic development	49	108	284	Above

Job and Retail Growth Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Retail growth seen as too slow	60	34	248	Much more
Jobs growth seen as too slow	94	12	251	Much more

Personal Economic Future Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Positive impact of economy on household income	26	23	242	Much above

Community and Personal Public Safety Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
In your neighborhood during the day	90	144	335	Similar
In your neighborhood after dark	79	85	327	Much above
In Surprise's downtown area during the day	85	150	285	Similar
In Surprise's downtown area after dark	71	88	295	Much above
Violent crime (e.g., rape, assault, robbery)	77	120	287	Above
Property crimes (e.g., burglary, theft)	67	114	287	Above
Environmental hazards, including toxic waste	81	59	199	Above

Crime Victimization and Reporting Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Victim of crime	7	230	254	Much less
Reported crimes	98	7	252	Much more

Public Safety Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Police services	72	108	413	Above
Fire services	79	118	336	Similar
Ambulance or emergency medical services	76	148	332	Similar
Crime prevention	61	147	341	Similar
Fire prevention and education	65	147	271	Similar
Traffic enforcement	60	127	360	Similar
Courts	62	43	182	Above
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	41	203	217	Much below

Contact with Police and Fire Departments Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with the City of Surprise Police Department	31	76	91	Much less
Overall impression of most recent contact with the City of Surprise Police Department	65	61	99	Similar
Had contact with the City of Surprise Fire Department	18	19	68	Similar
Overall impression of most recent contact with the City of Surprise Fire Department	84	38	73	Similar

Community Environment Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cleanliness of Surprise	76	28	200	Much above
Quality of overall natural environment in Surprise	58	137	205	Below
Preservation of natural areas such as open space, farmlands and greenbelts	48	151	201	Much below
Air quality	54	175	236	Much below

Frequency of Recycling Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	97	14	235	Much more

Utility Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Power (electric and/or gas) utility	68	35	105	Similar
Sewer services	71	28	288	Much above
Drinking water	51	223	296	Much below
Storm drainage	70	9	349	Much above
Yard waste pick-up	65	122	248	Similar
Recycling	79	12	333	Much above
Garbage collection	81	8	353	Much above

Community Recreational Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recreation opportunities	59	147	298	Similar

Participation in Parks and Recreation Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Surprise recreation centers	60	66	204	More
Participated in a recreation program or activity	49	90	238	Similar
Visited a neighborhood park or City park	83	180	246	Less

Parks and Recreation Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
City parks	67	189	317	Similar
Recreation programs or classes	66	129	324	Above
Recreation centers or facilities	66	89	266	Above

Cultural and Educational Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to attend cultural activities	42	235	302	Much below
Educational opportunities	47	198	251	Much below

Participation in Cultural and Educational Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Surprise public libraries or their services	74	82	214	Similar
Participated in religious or spiritual activities in Surprise	57	41	139	More

Cultural and Educational Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public schools	52	176	249	Much below
Public library services	73	151	320	Similar

Community Health and Wellness Access and Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality health care	54	76	242	Above
Availability of affordable quality food	59	73	183	Similar
Availability of preventive health services	57	52	156	Above

Health and Wellness Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Health services	63	50	198	Much above

Community Quality and Inclusiveness Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sense of community	62	85	302	Above
Openness and acceptance of the community toward people of diverse backgrounds	63	57	271	Much above
Availability of affordable quality child care	46	98	235	Similar
Surprise as a place to raise kids	68	189	363	Similar
Surprise as a place to retire	76	18	348	Much above

Services Provided for Population Subgroups Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services to seniors	68	35	297	Much above
Services to youth	53	139	274	Similar
Services to low income people	51	58	241	Above

Civic Engagement Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in community matters	64	43	194	Much above
Opportunities to volunteer	68	62	193	Above

Participation in Civic Engagement Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	20	202	248	Much less
Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media	41	88	198	Similar
Volunteered your time to some group or activity in Surprise	38	166	247	Much less
Participated in a club or civic group in Surprise	21	134	164	Much less
Provided help to a friend or neighbor	93	107	160	Similar

Voter Behavior Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Registered to vote	79	195	251	Less
Voted in last general election	74	122	250	Similar

Use of Information Sources Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Read Surprise Newsletter (Progress Magazine)	91	34	179	Much more
Visited the City of Surprise Web site (at www.surpriseaz.com)	70	31	188	Much more

Local Government Media Services and Information Dissemination Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cable television	58	27	188	Much above
Public information services	67	40	281	Much above

Social Engagement Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in social events and activities	56	100	191	Similar
Opportunities to participate in religious or spiritual events and activities	66	78	150	Similar

Contact with Immediate Neighbors Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	45	128	183	Less

Public Trust Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Value of services for the taxes paid to Surprise	52	153	382	Similar
The overall direction that Surprise is taking	53	120	319	Similar
Job Surprise government does at welcoming citizen involvement	52	98	322	Above
Overall image or reputation of Surprise	62	152	313	Similar

Services Provided by Local, State and Federal Governments Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services provided by the City of Surprise	65	141	415	Above
Services provided by the Federal Government	39	191	256	Similar
Services provided by the State Government	41	174	258	Similar
Services provided by Maricopa County Government	47	111	169	Similar

Contact with City Employees Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with City employee(s) in last 12 months	40	257	288	Much less

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Knowledge	74	94	326	Above
Responsiveness	75	49	320	Much above
Courteousness	75	81	269	Above
Overall impression	74	73	371	Much above

JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Valdez, AK	3,976	Long Beach, CA	462,257
Auburn, AL.....	53,380	Lynwood, CA.....	69,772
Gulf Shores, AL	9,741	Menlo Park, CA.....	32,026
Tuskegee, AL.....	9,865	Mission Viejo, CA	93,305
Vestavia Hills, AL	34,033	Mountain View, CA	74,066
Fayetteville, AR	73,580	Newport Beach, CA	85,186
Little Rock, AR	193,524	Palm Springs, CA	44,552
Avondale, AZ	76,238	Palo Alto, CA	64,403
Casa Grande, AZ.....	48,571	Poway, CA.....	47,811
Chandler, AZ.....	236,123	Rancho Cordova, CA	64,776
Cococino County, AZ.....	134,421	Richmond, CA	103,701
Dewey-Humboldt, AZ.....	3,894	San Diego, CA	1,307,402
Flagstaff, AZ	65,870	San Francisco, CA	805,235
Florence, AZ	25,536	San Jose, CA.....	945,942
Gilbert, AZ	208,453	San Luis Obispo County, CA..	269,637
Goodyear, AZ	65,275	San Mateo, CA	97,207
Green Valley, AZ	21,391	San Rafael, CA	57,713
Kingman, AZ	28,068	Santa Monica, CA	89,736
Marana, AZ	34,961	Seaside, CA.....	33,025
Maricopa County, AZ.....	3,817,117	South Lake Tahoe, CA.....	21,403
Mesa, AZ.....	439,041	Stockton, CA.....	291,707
Peoria, AZ	154,065	Sunnyvale, CA	140,081
Phoenix, AZ	1,445,632	Temecula, CA	100,097
Pinal County, AZ.....	375,770	Thousand Oaks, CA	126,683
Prescott Valley, AZ.....	38,822	Visalia, CA.....	124,442
Queen Creek, AZ	26,361	Walnut Creek, CA.....	64,173
Scottsdale, AZ	217,385	Adams County, CO.....	441,603
Sedona, AZ	10,031	Arapahoe County, CO.....	572,003
Tempe, AZ	161,719	Archuleta County, CO.....	12,084
Yuma, AZ.....	93,064	Arvada, CO.....	106,433
Yuma County, AZ.....	195,751	Aspen, CO.....	6,658
Apple Valley, CA.....	69,135	Aurora, CO	325,078
Benicia, CA	26,997	Boulder, CO	97,385
Brea, CA.....	39,282	Boulder County, CO	294,567
Brisbane, CA	4,282	Breckenridge, CO	4,540
Burlingame, CA.....	28,806	Broomfield, CO	55,889
Carlsbad, CA	105,328	Centennial, CO	100,377
Chula Vista, CA.....	243,916	Clear Creek County, CO	9,088
Concord, CA	122,067	Colorado Springs, CO	416,427
Coronado, CA	18,912	Commerce City, CO.....	45,913
Cupertino, CA	58,302	Craig, CO.....	9,464
Davis, CA.....	65,622	Crested Butte, CO	1,487
Del Mar, CA.....	4,161	Denver, CO	600,158
Dublin, CA.....	46,036	Douglas County, CO.....	285,465
El Cerrito, CA	23,549	Durango, CO	16,887
Elk Grove, CA	153,015	Eagle County, CO	52,197
Galt, CA	23,647	Edgewater, CO.....	5,170
La Mesa, CA.....	57,065	El Paso County, CO.....	622,263
Laguna Beach, CA	22,723	Englewood, CO	30,255
Livermore, CA.....	80,968	Estes Park, CO.....	5,858
Lodi, CA.....	62,134	Fort Collins, CO.....	143,986

Frisco, CO	2,683	Escambia County, FL	297,619
Fruita, CO	12,646	Eustis, FL	18,558
Georgetown, CO	1,034	Gainesville, FL	124,354
Gilpin County, CO	5,441	Hillsborough County, FL	1,229,226
Golden, CO	18,867	Jupiter, FL	55,156
Grand County, CO	14,843	Kissimmee, FL	59,682
Greeley, CO	92,889	Lee County, FL	618,754
Greenwood Village, CO	13,925	Martin County, FL	146,318
Gunnison County, CO	15,324	Miami Beach, FL	87,779
Highlands Ranch, CO	96,713	North Palm Beach, FL	12,015
Hot Sulphur Springs, CO	663	Oakland Park, FL	41,363
Hudson, CO	2,356	Ocala, FL	56,315
Jackson County, CO	1,394	Oldsmar, FL	13,591
Jefferson County, CO	534,543	Oviedo, FL	33,342
Lafayette, CO	24,453	Palm Bay, FL	103,190
Lakewood, CO	142,980	Palm Beach County, FL	1,320,134
Larimer County, CO	299,630	Palm Beach Gardens, FL	48,452
Lone Tree, CO	10,218	Palm Coast, FL	75,180
Longmont, CO	86,270	Panama City, FL	36,484
Louisville, CO	18,376	Pasco County, FL	464,697
Loveland, CO	66,859	Pinellas County, FL	916,542
Mesa County, CO	146,723	Pinellas Park, FL	49,079
Montrose, CO	19,132	Port Orange, FL	56,048
Northglenn, CO	35,789	Port St. Lucie, FL	164,603
Park County, CO	16,206	Sanford, FL	53,570
Parker, CO	45,297	Sarasota, FL	51,917
Pitkin County, CO	17,148	Seminole, FL	17,233
Pueblo, CO	106,595	South Daytona, FL	12,252
Salida, CO	5,236	St. Cloud, FL	35,183
Steamboat Springs, CO	12,088	Tallahassee, FL	181,376
Sterling, CO	14,777	Titusville, FL	43,761
Summit County, CO	27,994	Volusia County, FL	494,593
Teller County, CO	23,350	Walton County, FL	55,043
Thornton, CO	118,772	Winter Garden, FL	34,568
Westminster, CO	106,114	Winter Park, FL	27,852
Wheat Ridge, CO	30,166	Albany, GA	77,434
Windsor, CO	18,644	Alpharetta, GA	57,551
Coventry, CT	2,990	Cartersville, GA	19,731
Hartford, CT	124,775	Conyers, GA	15,195
Dover, DE	36,047	Decatur, GA	19,335
Rehoboth Beach, DE	1,327	McDonough, GA	22,084
Belleair Beach, FL	1,560	Milton, GA	32,661
Brevard County, FL	543,376	Peachtree City, GA	34,364
Cape Coral, FL	154,305	Roswell, GA	88,346
Charlotte County, FL	159,978	Sandy Springs, GA	93,853
Clearwater, FL	107,685	Savannah, GA	136,286
Collier County, FL	321,520	Smyrna, GA	51,271
Cooper City, FL	28,547	Snellville, GA	18,242
Coral Springs, FL	121,096	Suwanee, GA	15,355
Dania Beach, FL	29,639	Valdosta, GA	54,518
Daytona Beach, FL	61,005	Honolulu, HI	953,207
Delray Beach, FL	60,522	Ames, IA	58,965
Destin, FL	12,305	Ankeny, IA	45,582

Bettendorf, IA.....	33,217	Johnson County, KS	544,179
Cedar Falls, IA.....	39,260	Lawrence, KS	87,643
Cedar Rapids, IA	126,326	Merriam, KS.....	11,003
Davenport, IA.....	99,685	Mission, KS.....	9,323
Des Moines, IA.....	203,433	Olathe, KS.....	125,872
Indianola, IA.....	14,782	Overland Park, KS.....	173,372
Muscatine, IA.....	22,886	Roeland Park, KS.....	6,731
Urbandale, IA.....	39,463	Salina, KS.....	47,707
West Des Moines, IA.....	56,609	Wichita, KS.....	382,368
Boise, ID	205,671	Bowling Green, KY	58,067
Jerome, ID.....	10,890	Daviess County, KY.....	96,656
Meridian, ID.....	75,092	New Orleans, LA	343,829
Moscow, ID	23,800	Andover, MA	8,762
Pocatello, ID	54,255	Barnstable, MA	45,193
Post Falls, ID	27,574	Burlington, MA	24,498
Twin Falls, ID.....	44,125	Cambridge, MA.....	105,162
Batavia, IL	26,045	Needham, MA	28,886
Bloomington, IL.....	76,610	Worcester, MA.....	181,045
Centralia, IL.....	13,032	Annapolis, MD.....	38,394
Collinsville, IL	25,579	Baltimore, MD	620,961
Crystal Lake, IL.....	40,743	Baltimore County, MD	805,029
DeKalb, IL	43,862	Dorchester County, MD	32,618
Elmhurst, IL	44,121	Gaithersburg, MD	59,933
Evanston, IL	74,486	La Plata, MD	8,753
Freeport, IL.....	25,638	Montgomery County, MD	971,777
Gurnee, IL	31,295	Ocean City, MD.....	7,102
Highland Park, IL.....	29,763	Prince George's County, MD ..	863,420
Lincolnwood, IL	12,590	Rockville, MD.....	61,209
Lyons, IL.....	10,729	Takoma Park, MD	16,715
Naperville, IL	141,853	Saco, ME	18,482
Normal, IL	52,497	Scarborough, ME.....	4,403
Oak Park, IL	51,878	South Portland, ME	25,002
O'Fallon, IL	28,281	Ann Arbor, MI.....	113,934
Orland Park, IL.....	56,767	Battle Creek, MI	52,347
Palatine, IL	68,557	Escanaba, MI.....	12,616
Park Ridge, IL.....	37,480	Farmington Hills, MI	79,740
Peoria County, IL.....	186,494	Flushing, MI.....	8,389
Riverside, IL	8,875	Gladstone, MI	4,973
Sherman, IL	4,148	Howell, MI	9,489
Shorewood, IL.....	15,615	Jackson County, MI	160,248
Skokie, IL	64,784	Kalamazoo, MI.....	74,262
Sugar Grove, IL	8,997	Kalamazoo County, MI	250,331
Wilmington, IL	5,724	Midland, MI.....	41,863
Woodridge, IL	32,971	Novi, MI	55,224
Brownsburg, IN.....	21,285	Ottawa County, MI	263,801
Fishers, IN	76,794	Petoskey, MI	5,670
Munster, IN	23,603	Port Huron, MI.....	30,184
Noblesville, IN.....	51,969	Rochester, MI.....	12,711
Abilene, KS	6,844	Sault Sainte Marie, MI	14,144
Arkansas City, KS.....	12,415	South Haven, MI.....	4,403
Fairway, KS	3,882	Village of Howard City, MI	1,808
Garden City, KS.....	26,658	Beltrami County, MN.....	44,442
Gardner, KS.....	19,123	Blue Earth, MN	3,353

Carver County, MN	91,042	Wahpeton, ND	7,766
Chanhassen, MN	22,952	Cedar Creek, NE	390
Dakota County, MN	398,552	Grand Island, NE.....	48,520
Duluth, MN.....	86,265	La Vista, NE	15,758
Fridley, MN.....	27,208	Papillion, NE.....	18,894
Hutchinson, MN	14,178	Dover, NH.....	29,987
Maple Grove, MN	61,567	Lebanon, NH	13,151
Mayer, MN.....	1,749	Summit, NJ	21,457
Medina, MN.....	4,892	Alamogordo, NM.....	30,403
Minneapolis, MN	382,578	Albuquerque, NM.....	545,852
Olmsted County, MN	144,248	Bloomfield, NM	8,112
Scott County, MN.....	129,928	Farmington, NM.....	45,877
Shorewood, MN.....	7,307	Los Alamos County, NM	17,950
St. Louis County, MN	200,226	Rio Rancho, NM	87,521
Washington County, MN.....	238,136	San Juan County, NM.....	130,044
Woodbury, MN.....	61,961	Carson City, NV	55,274
Blue Springs, MO	52,575	Henderson, NV	257,729
Branson, MO.....	10,520	North Las Vegas, NV.....	216,961
Clay County, MO	221,939	Reno, NV.....	225,221
Clayton, MO	15,939	Sparks, NV	90,264
Ellisville, MO	9,133	Washoe County, NV	421,407
Harrisonville, MO	10,019	Canandaigua, NY.....	10,545
Jefferson City, MO	43,079	Geneva, NY	13,261
Joplin, MO	50,150	New York City, NY	8,175,133
Lee's Summit, MO.....	91,364	Ogdensburg, NY	11,128
Liberty, MO.....	29,149	Blue Ash, OH	12,114
Maryland Heights, MO.....	27,472	Delaware, OH	34,753
Maryville, MO.....	11,972	Dublin, OH	41,751
Platte City, MO	4,691	Hamilton, OH.....	62,477
Raymore, MO	19,206	Hudson, OH	22,262
Richmond Heights, MO	8,603	Kettering, OH	56,163
Riverside, MO.....	2,937	Lebanon, OH.....	20,033
Rolla, MO	19,559	Orange Village, OH.....	3,323
Wentzville, MO	29,070	Piqua, OH.....	20,522
Starkville, MS	23,888	Sandusky, OH.....	25,793
Billings, MT.....	104,170	Springboro, OH	17,409
Bozeman, MT.....	37,280	Sylvania Township, OH	18,965
Missoula, MT	66,788	Upper Arlington, OH	33,771
Asheville, NC.....	83,393	Broken Arrow, OK	98,850
Cabarrus County, NC	178,011	Edmond, OK	81,405
Cary, NC	135,234	Norman, OK	110,925
Charlotte, NC.....	731,424	Oklahoma City, OK	579,999
Concord, NC.....	79,066	Stillwater, OK.....	45,688
Davidson, NC	10,944	Tulsa, OK.....	391,906
High Point, NC.....	104,371	Albany, OR	50,158
Hillsborough, NC	6,087	Ashland, OR	20,078
Indian Trail, NC.....	33,518	Bend, OR.....	76,639
Kannapolis, NC.....	42,625	Corvallis, OR	54,462
Mecklenburg County, NC.....	919,628	Eugene, OR.....	156,185
Mooresville, NC.....	32,711	Forest Grove, OR	21,083
Wake Forest, NC.....	30,117	Hermiston, OR.....	16,745
Wilmington, NC.....	106,476	Jackson County, OR	203,206
Winston-Salem, NC.....	229,617	Keizer, OR.....	36,478

Lane County, OR.....	351,715	Southlake, TX.....	26,575
McMinnville, OR	32,187	Sugar Land, TX.....	78,817
Medford, OR	74,907	Temple, TX	66,102
Multnomah County, OR	735,334	Tomball, TX	10,753
Portland, OR	583,776	Watauga, TX	23,497
Springfield, OR.....	59,403	Westlake, TX.....	992
Tualatin, OR.....	26,054	Farmington, UT.....	18,275
Borough of Ebensburg, PA.....	3,351	Park City, UT	7,558
Chambersburg, PA	20,268	Provo, UT	112,488
Cumberland County, PA.....	235,406	Riverdale, UT.....	8,426
Kutztown Borough, PA.....	5,012	Salt Lake City, UT	186,440
Philadelphia, PA.....	1,526,006	Sandy, UT	87,461
State College, PA.....	42,034	Saratoga Springs, UT	17,781
East Providence, RI.....	47,037	Springville, UT	29,466
Newport, RI.....	24,672	Washington City, UT.....	18,761
Greer, SC	25,515	Albemarle County, VA	98,970
Rock Hill, SC.....	66,154	Arlington County, VA.....	207,627
Rapid City, SD.....	67,956	Ashland, VA.....	7,225
Sioux Falls, SD	153,888	Blacksburg, VA	42,620
Cookeville, TN.....	30,435	Botetourt County, VA.....	33,148
Johnson City, TN	63,152	Chesapeake, VA.....	222,209
Morristown, TN.....	29,137	Chesterfield County, VA.....	316,236
Nashville, TN.....	601,222	Fredericksburg, VA.....	24,286
Oak Ridge, TN	29,330	Hampton, VA.....	137,436
White House, TN	10,255	Hanover County, VA.....	99,863
Arlington, TX.....	365,438	Herndon, VA	23,292
Austin, TX	790,390	Hopewell, VA	22,591
Benbrook, TX.....	21,234	James City County, VA.....	67,009
Bryan, TX	76,201	Lexington, VA	7,042
Colleyville, TX.....	22,807	Lynchburg, VA	75,568
Corpus Christi, TX	305,215	Montgomery County, VA	94,392
Dallas, TX.....	1,197,816	Newport News, VA.....	180,719
Denton, TX.....	113,383	Prince William County, VA	402,002
Duncanville, TX	38,524	Purcellville, VA	7,727
El Paso, TX	649,121	Radford, VA	16,408
Flower Mound, TX	64,669	Roanoke, VA.....	97,032
Fort Worth, TX	741,206	Spotsylvania County, VA.....	122,397
Georgetown, TX.....	47,400	Stafford County, VA	128,961
Grand Prairie, TX	175,396	Virginia Beach, VA.....	437,994
Houston, TX.....	2,099,451	Williamsburg, VA.....	14,068
Hurst, TX.....	37,337	York County, VA.....	65,464
Hutto, TX	14,698	Chittenden County, VT	156,545
Irving, TX	216,290	Montpelier, VT.....	7,855
La Porte, TX.....	33,800	Airway Heights, WA	6,114
League City, TX	83,560	Auburn, WA	70,180
McAllen, TX.....	129,877	Bellevue, WA.....	122,363
McKinney, TX	131,117	Bellingham, WA.....	80,885
Pasadena, TX.....	149,043	Clark County, WA.....	425,363
Plano, TX	259,841	Federal Way, WA.....	89,306
Round Rock, TX	99,887	Gig Harbor, WA.....	7,126
Rowlett, TX	56,199	Hoquiam, WA.....	8,726
San Marcos, TX	44,894	Kirkland, WA	48,787
Shenandoah, TX	2,134	Kitsap County, WA.....	251,133

Lynnwood, WA	35,836	De Pere, WI	23,800
Maple Valley, WA	22,684	Eau Claire, WI.....	65,883
Mountlake Terrace, WA	19,909	Madison, WI	233,209
Olympia, WA.....	46,478	Merrill, WI	9,661
Pasco, WA.....	59,781	Oshkosh, WI.....	66,083
Redmond, WA	54,144	Racine, WI.....	78,860
Renton, WA	90,927	Wausau, WI.....	39,106
SeaTac, WA.....	26,909	Wind Point, WI.....	1,723
Snoqualmie, WA	10,670	Morgantown, WV	29,660
Spokane Valley, WA	89,755	Casper, WY.....	55,316
Tacoma, WA	198,397	Cheyenne, WY.....	59,466
Vancouver, WA.....	161,791	Gillette, WY.....	29,087
West Richland, WA.....	11,811	Laramie, WY	30,816
Woodland, WA	5,509	Teton County, WY	21,294
Columbus, WI.....	4,991		