



**The National Citizen Survey™**

# CITY OF SURPRISE, AZ 2010

## Benchmark Report

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## UNDERSTANDING THE BENCHMARK COMPARISONS

### COMPARISON DATA

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The City of Surprise chose to have comparisons made to the entire database. A benchmark comparison (the average rating from all the comparison jurisdictions where a similar question was asked) has been provided when a similar question on the City of Surprise Survey was included in NRC's database and there were at least five jurisdictions in which the question was asked. For most questions compared to the entire dataset, there were more than 100 jurisdictions included in the benchmark comparison.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
<b>Region</b>	
West Coast <sup>1</sup>	16%
West <sup>2</sup>	20%
North Central West <sup>3</sup>	10%
North Central East <sup>4</sup>	13%
South Central <sup>5</sup>	7%
South <sup>6</sup>	26%
Northeast West <sup>7</sup>	3%
Northeast East <sup>8</sup>	4%
<b>Population</b>	
Less than 40,000	45%
40,000 to 74,999	20%
75,000 to 149,000	17%
150,000 or more	19%

<sup>1</sup> Alaska, Washington, Oregon, California, Hawaii

<sup>2</sup> Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico

<sup>3</sup> North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota

<sup>4</sup> Illinois, Indiana, Ohio, Michigan, Wisconsin

<sup>5</sup> Oklahoma, Texas, Louisiana, Arkansas

<sup>6</sup> West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC

<sup>7</sup> New York, Pennsylvania, New Jersey

<sup>8</sup> Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

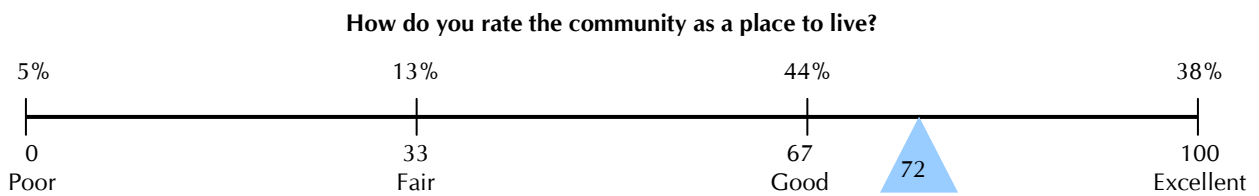
## PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, “excellent” = 100, “good” = 67, “fair” = 33 and “poor” = 0. If everyone reported “excellent,” then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor,” the result would be 0 on the 100-point scale. If half the respondents gave a score of “excellent” and half gave a score of “poor,” the average would be in the middle of the scale (like the center post of a teeter totter) between “fair” and “good.” An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with “don’t know”	Step 1: Remove the percent of “don’t know” responses	Total without “don’t know”	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	= 36 ÷ (100-5) =	38%	100	= 38% x 100 =	38
Good	42%	= 42 ÷ (100-5) =	44%	67	= 44% x 67 =	30
Fair	12%	= 12 ÷ (100-5) =	13%	33	= 13% x 33 =	4
Poor	5%	= 5 ÷ (100-5) =	5%	0	= 5% x 0 =	0
Don’t know	5%		–			
Total	100%		100%			72



## INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The final column shows the comparison of your jurisdiction's average rating to the benchmark.

The comparison: "above," "below" or "similar" comes from a statistical comparison of your jurisdiction's rating to the benchmark (the average rating from all the comparison jurisdictions where a similar question was asked). Differences of more than three points on the 100-point scale between your jurisdiction's ratings and the average based on the appropriate comparisons from the database are considered "statistically significant," and thus are marked as "above" or "below" the benchmark. When differences between your jurisdiction's ratings and the benchmarks are three points or fewer, they are marked as "similar to" the benchmark.

This report contains benchmarks at the national level.

## NATIONAL BENCHMARK COMPARISONS

Overall Community Quality Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Overall quality of life in Surprise	71	123	378	Above
Your neighborhood as place to live	76	54	254	Above
Surprise as a place to live	74	116	321	Above
Remain in Surprise for the next five years	82	37	124	Above
Recommend living in Surprise to someone who asks	80	40	125	Above

Community Transportation Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ease of bus travel in Surprise	19	165	173	Below
Ease of car travel in Surprise	40	220	240	Below
Ease of walking in Surprise	54	120	240	Similar
Ease of bicycle travel in Surprise	45	133	240	Similar
Availability of paths and walking trails	50	72	121	Below
Traffic flow on major streets	31	160	182	Below

Frequency of Bus Use Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Ridden a local bus within Surprise	4	141	149	Less

Transportation and Parking Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Street repair /maintenance	46	187	375	Similar
Street cleaning	65	36	266	Above
Street lighting	60	53	277	Above
Sidewalk maintenance	61	19	241	Above
Light timing	46	102	187	Similar
Bus or transit services	26	185	194	Below
Amount of public parking	53	48	177	Above

Housing Characteristics Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality housing	60	4	271	Above
Variety of housing options	65	9	115	Above

Housing Costs Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Experiencing housing costs stress (housing costs 30% or more of income)	37	66	118	Similar

Built Environment Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Quality of new development in City	61	42	205	Above
Overall appearance of Surprise	68	57	289	Above

Population Growth Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Population growth seen as too fast	53	84	211	More

Nuisance Problems Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles are a "major" problem	5	150	202	Less

Planning and Community Code Enforcement Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Land use, planning and zoning	51	47	254	Above
Code enforcement (weeds, abandoned buildings, etc)	48	125	308	Above
Animal control	60	62	271	Above

Economic Sustainability and Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Employment opportunities	30	189	263	Below
Shopping opportunities	50	128	247	Similar
Place to work	49	152	253	Below
Overall quality of business and service establishments in Surprise	57	54	111	Similar

Economic Development Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Economic development	45	122	249	Similar

Job and Retail Growth Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Retail growth seen as too slow	48	50	210	More
Jobs growth seen as too slow	86	44	212	More

Personal Economic Future Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Positive impact of economy on household income	13	141	209	Below

Community and Personal Public Safety Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Safety in your neighborhood during the day	88	127	282	Similar
Safety in your neighborhood after dark	76	86	277	Above
Safety in Surprise's downtown area during the day	81	153	240	Similar
Safety in Surprise's downtown area after dark	65	119	249	Above
Safety from violent crime (e.g., rape, assault, robbery)	76	105	247	Above
Safety from property crimes (e.g., burglary, theft)	66	106	246	Above
Toxic waste or other environmental hazard(s)	80	43	122	Above



Crime Victimization and Reporting Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Victim of crime	7	203	213	Less
Reported crimes	93	2	211	More

Public Safety Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Police services	70	124	369	Above
Fire services	81	62	306	Above
EMS/ambulance	77	105	287	Similar
Crime prevention	61	100	274	Above
Fire prevention and education	68	75	223	Above
Traffic enforcement	60	91	302	Above
Courts	65	12	136	Above
Emergency preparedness	52	86	138	Similar

Community Environment Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cleanliness of Surprise	71	28	123	Above
Quality of overall natural environment in Surprise	59	72	121	Similar
Preservation of natural areas such as open space, farmlands and greenbelts	53	45	126	Similar
Air quality	54	127	179	Below

Frequency of Recycling Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	90	64	197	More

Utility Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Power (electric and/or gas) utility	68	10	61	Above
Sewer services	66	58	246	Above
Drinking water	55	154	248	Similar
Storm drainage	58	99	297	Above
Yard waste pick-up	64	110	200	Similar
Recycling	75	34	281	Above
Garbage collection	80	13	309	Above

Community Recreational Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Recreation opportunities	61	101	259	Above

Participation in Parks and Recreation Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Surprise recreation centers	57	81	168	Similar
Participated in a recreation program or activity	41	150	201	Less
Visited a neighborhood park or City park	81	171	209	Less

Parks and Recreation Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
City parks	70	110	272	Above
Recreation programs or classes	66	105	290	Above
Recreation centers or facilities	68	51	232	Above

Cultural and Educational Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to attend cultural activities	42	207	255	Below
Educational opportunities	46	153	191	Below

Participation in Cultural and Educational Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Used Surprise public libraries or their services	70	116	183	Similar
Participated in religious or spiritual activities in Surprise	46	61	82	Less

Cultural and Educational Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Public schools	54	133	213	Below
Public library services	74	100	270	Above

Community Health and Wellness Access and Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Availability of affordable quality health care	58	25	201	Above
Availability of affordable quality food	63	23	129	Above
Availability of preventive health services	58	18	94	Above

Health and Wellness Services Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Health services	62	38	170	Above

Community Quality and Inclusiveness Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Sense of community	58	105	262	Similar
Openness and acceptance of the community toward people of diverse backgrounds	65	34	224	Above
Availability of affordable quality child care	54	16	198	Above
Surprise as a place to raise kids	68	151	311	Similar
Surprise as a place to retire	72	16	289	Above

Services Provided for Population Subgroups Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services to seniors	65	35	257	Above
Services to youth	60	60	232	Above
Services to low income residents	52	29	207	Above

Civic Engagement Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in community matters	57	57	113	Similar
Opportunities to volunteer	65	47	115	Similar

Participation in Civic Engagement Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	21	168	210	Less
Watched a meeting of local elected officials or other local public meeting on cable television	46	74	164	Similar
Volunteered your time to some group or activity in Surprise	30	180	210	Less
Participated in a club or civic group in Surprise	24	69	93	Less
Provided help to a friend or neighbor	90	86	93	Less

Voter Behavior Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Registered to vote	82	146	220	Similar
Voted in last general election	81	68	219	More

Use of Information Sources Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Read Surprise Newsletter	89	50	149	More
Visited the City of Surprise Web site	68	24	112	More

Local Government Media Services and Information Dissemination Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Cable television	62	6	170	Above
Public information services	63	57	255	Above

Social Engagement Opportunities Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Opportunities to participate in social events and activities	56	53	116	Similar
Opportunities to participate in religious or spiritual events	67	40	90	Similar

Contact with Immediate Neighbors Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Has contact with neighbors at least once per month	83	42	108	Similar

Public Trust Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Value of services for the taxes paid to Surprise	53	89	328	Above
The overall direction that Surprise is taking	52	93	270	Above
Job Surprise government does at welcoming citizen involvement	51	83	286	Above
Job Surprise government does at listening to citizens	46	72	252	Above
Overall image or reputation of Surprise	62	109	235	Above

Services Provided by Local, State and Federal Governments Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Services provided by the City of Surprise	62	157	360	Similar
Services provided by the Federal Government	38	174	224	Below
Services provided by the State Government	38	193	227	Below
Services provided by Maricopa County Government	46	68	103	Similar

Contact with City Employees Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
Had contact with City employee(s) in last 12 months	44	207	229	Less

Perceptions of City Employees (Among Those Who Had Contact) Benchmarks				
	Surprise average rating	Rank	Number of Jurisdictions for Comparison	Comparison to benchmark
City employee knowledge	74	64	285	Above
City employee responsiveness	73	48	281	Above
City employee courteousness	78	24	235	Above
Overall impression	75	33	319	Above

## JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Valdez, AK.....	4,036	Mountain View, CA.....	70,708
Auburn, AL.....	42,987	Newport Beach, CA.....	70,032
Gulf Shores, AL.....	5,044	Palm Springs, CA.....	42,807
Tuskegee, AL.....	11,846	Palo Alto, CA.....	58,598
Fayetteville, AR.....	58,047	Poway, CA.....	48,044
Fort Smith, AR.....	80,268	Rancho Cordova, CA.....	55,060
Hot Springs, AR.....	35,613	Redding, CA.....	80,865
Little Rock, AR.....	183,133	Richmond, CA.....	99,216
Avondale, AZ.....	35,883	Riverside, CA.....	255,166
Chandler, AZ.....	176,581	San Bernardino County, CA.....	1,709,434
Cococino County, AZ.....	116,320	San Francisco, CA.....	776,733
Dewey-Humboldt, AZ.....	6,295	San Jose, CA.....	894,943
Flagstaff, AZ.....	52,894	San Luis Obispo County, CA.....	247,900
Florence, AZ.....	17,054	San Rafael, CA.....	56,063
Gilbert, AZ.....	109,697	San Ramon, CA.....	44,722
Goodyear, AZ.....	18,911	Santa Barbara County, CA.....	399,347
Kingman, AZ.....	20,069	Santa Monica, CA.....	84,084
Marana, AZ.....	13,556	South Lake Tahoe, CA.....	23,609
Mesa, AZ.....	396,375	Stockton, CA.....	243,771
Peoria, AZ.....	108,364	Sunnyvale, CA.....	131,760
Phoenix, AZ.....	1,321,045	Temecula, CA.....	57,716
Prescott Valley, AZ.....	25,535	Thousand Oaks, CA.....	117,005
Queen Creek, AZ.....	4,316	Visalia, CA.....	91,565
Safford, AZ.....	9,232	Walnut Creek, CA.....	64,296
Scottsdale, AZ.....	202,705	Calgary, Canada.....	878,866
Sedona, AZ.....	10,192	District of Saanich, Victoria, Canada.....	103,654
Tempe, AZ.....	158,625	Edmonton, Canada.....	666,104
Tucson, AZ.....	486,699	Guelph, Ontario, Canada.....	114,943
Yuma, AZ.....	77,515	Kamloops, Canada.....	77,281
Yuma County, AZ.....	160,026	Kelowna, Canada.....	96,288
Agoura Hills, CA.....	20,537	North Vancouver, Canada.....	44,303
Bellflower, CA.....	72,878	Oakville, Canada.....	144,738
Benicia, CA.....	26,865	Prince Albert, Canada.....	34,291
Brea, CA.....	35,410	Thunder Bay, Canada.....	109,016
Brisbane, CA.....	3,597	Victoria, Canada.....	78,057
Burlingame, CA.....	28,158	Whitehorse, Canada.....	19,058
Capitola, CA.....	10,033	Winnipeg, Canada.....	619,544
Carlsbad, CA.....	78,247	Yellowknife, Canada.....	16,541
Chula Vista, CA.....	173,556	Arapahoe County, CO.....	487,967
Claremont, CA.....	33,998	Archuleta County, CO.....	9,898
Concord, CA.....	121,780	Arvada, CO.....	102,153
Cupertino, CA.....	50,546	Aspen, CO.....	5,914
Davis, CA.....	60,308	Aurora, CO.....	276,393
Del Mar, CA.....	4,389	Boulder, CO.....	94,673
Dublin, CA.....	29,973	Boulder County, CO.....	291,288
El Cerrito, CA.....	23,171	Breckenridge, CO.....	2,408
Elk Grove, CA.....	59,984	Broomfield, CO.....	38,272
Galt, CA.....	19,472	Castle Rock, CO.....	20,224
La Mesa, CA.....	54,749	Colorado Springs, CO.....	360,890
Laguna Beach, CA.....	23,727	Craig, CO.....	9,189
Livermore, CA.....	73,345	Crested Butte, CO.....	1,529
Lodi, CA.....	56,999	Denver, CO.....	554,636
Long Beach, CA.....	461,522	Douglas County, CO.....	175,766
Lynwood, CA.....	69,845	Durango, CO.....	13,922
Menlo Park, CA.....	30,785	Eagle County, CO.....	41,659
Mission Viejo, CA.....	93,102	Englewood, CO.....	31,727
Morgan Hill, CA.....	33,556	Fort Collins, CO.....	118,652

Frisco, CO.....	2,443	Miami Beach, FL .....	87,933
Fruita, CO.....	6,478	North Palm Beach, FL.....	12,064
Georgetown, CO .....	1,088	North Port, FL.....	22,797
Golden, CO .....	17,159	Oakland Park, FL.....	30,966
Grand County, CO.....	12,442	Ocoee, FL.....	24,391
Grand Junction, CO.....	41,986	Oldsmar, FL.....	11,910
Greenwood Village, CO .....	11,035	Oviedo, FL .....	26,316
Gunnison County, CO.....	13,956	Palm Bay, FL.....	79,413
Highlands Ranch, CO .....	70,931	Palm Beach, FL.....	10,468
Hot Sulphur Springs, CO .....	521	Palm Beach County, FL .....	1,131,184
Jefferson County, CO.....	527,056	Palm Beach Gardens, FL.....	35,058
Lakewood, CO.....	144,126	Palm Coast, FL.....	32,732
Larimer County, CO.....	251,494	Pasco County, FL.....	344,765
Lone Tree, CO .....	4,873	Pinellas County, FL.....	921,482
Longmont, CO.....	71,093	Pinellas Park, FL .....	45,658
Louisville, CO .....	18,937	Port Orange, FL .....	45,823
Loveland, CO .....	50,608	Port St. Lucie, FL.....	88,769
Mesa County, CO .....	116,255	Sanford, FL .....	38,291
Montrose, CO .....	12,344	Sarasota, FL .....	52,715
Northglenn, CO.....	31,575	Seminole, FL.....	10,890
Parker, CO .....	23,558	South Daytona, FL.....	13,177
Pitkin County, CO.....	14,872	St. Cloud, FL.....	20,074
Silverthorne, CO .....	3,196	Tallahassee, FL .....	150,624
Steamboat Springs, CO .....	9,815	Titusville, FL.....	40,670
Sterling, CO .....	11,360	Volusia County, FL .....	443,343
Summit County, CO .....	23,548	Walton County, FL .....	40,601
Thornton, CO .....	82,384	Winter Garden, FL.....	14,351
Vail, CO.....	4,531	Winter Park, FL.....	24,090
Westminster, CO .....	100,940	Albany, GA .....	76,939
Wheat Ridge, CO.....	32,913	Alpharetta, GA .....	34,854
Coventry, CT.....	11,504	Cartersville, GA .....	15,925
Hartford, CT.....	121,578	Conyers, GA.....	10,689
Manchester, CT.....	54,740	Decatur, GA .....	18,147
Wethersfield, CT.....	26,271	Milton, GA .....	30,180
Windsor, CT .....	28,237	Roswell, GA .....	79,334
Dover, DE.....	32,135	Sandy Springs, GA.....	85,781
Belleair Beach, FL .....	1,751	Savannah, GA.....	131,510
Bonita Springs, FL .....	32,797	Smyrna, GA.....	40,999
Brevard County, FL .....	476,230	Suwanee, GA .....	8,725
Cape Coral, FL .....	102,286	Valdosta, GA .....	43,724
Charlotte County, FL.....	141,627	Honolulu, HI.....	876,156
Clearwater, FL.....	108,787	Maui, HI .....	128,094
Collier County, FL.....	251,377	Ames, IA.....	50,731
Cooper City, FL.....	27,939	Ankeny, IA .....	27,117
Coral Springs, FL.....	117,549	Bettendorf, IA .....	31,275
Dania Beach, FL.....	20,061	Cedar Falls, IA .....	36,145
Daytona Beach, FL.....	64,112	Davenport, IA.....	98,359
Delray Beach, FL.....	60,020	Des Moines, IA.....	198,682
Destin, FL .....	11,119	Indianola, IA.....	12,998
Duval County, FL.....	778,879	Iowa County, IA .....	15,671
Escambia County, FL.....	294,410	Marion, IA .....	7,144
Eustis, FL.....	15,106	Polk County, IA .....	374,601
Gainesville, FL.....	95,447	Sheldahl, IA.....	336
Hillsborough County, FL.....	998,948	Slater, IA.....	1,306
Jupiter, FL .....	39,328	Urbandale, IA.....	29,072
Kissimmee, FL.....	47,814	Waukee, IA .....	5,126
Lee County, FL.....	454,918	West Des Moines, IA.....	46,403
Martin County, FL.....	126,731	Boise, ID .....	185,787
Melbourne, FL .....	71,382	Moscow, ID.....	21,291

Twin Falls, ID .....	34,469	Ocean City, MD .....	7,173
Batavia, IL .....	23,866	Prince George's County, MD.....	801,515
Centralia, IL .....	14,136	Rockville, MD .....	47,388
Clarendon Hills, IL.....	7,610	Takoma Park, MD .....	17,299
Collinsville, IL.....	24,707	Saco, ME .....	16,822
DeKalb, IL.....	39,018	Ann Arbor, MI .....	114,024
Downers Grove, IL .....	48,724	Battle Creek, MI.....	53,364
Elmhurst, IL.....	42,762	Delhi Township, MI .....	22,569
Evanston, IL .....	74,239	Escanaba, MI .....	13,140
Freeport, IL .....	26,443	Gladstone, MI.....	5,032
Gurnee, IL.....	28,834	Howell, MI .....	9,232
Highland Park, IL .....	31,365	Jackson County, MI .....	158,422
Homewood, IL.....	19,543	Meridian Charter Township, MI.....	38,987
Lincolnwood, IL.....	12,359	Novi, MI .....	47,386
Naperville, IL .....	128,358	Oakland Township, MI.....	13,071
Normal, IL.....	45,386	Ottawa County, MI.....	238,314
Oak Park, IL.....	39,803	Rochester, MI .....	10,467
O'Fallon, IL.....	21,910	Sault Sainte Marie, MI .....	16,542
Palatine, IL .....	65,479	South Haven, MI .....	5,021
Park Ridge, IL.....	37,775	Troy, MI .....	80,959
Peoria County, IL .....	183,433	Village of Howard City, MI.....	1,585
Riverside, IL .....	8,895	Blue Earth, MN.....	3,621
Sherman, IL.....	2,871	Carver County, MN .....	70,205
Shorewood, IL.....	7,686	Chanhassen, MN .....	20,321
Skokie, IL .....	63,348	Dakota County, MN .....	355,904
Sugar Grove, IL.....	3,909	Duluth, MN.....	86,918
Wilmington, IL.....	5,134	Fridley, MN .....	27,449
Woodridge, IL.....	30,934	Hutchinson, MN.....	13,080
Fishers, IN.....	37,835	Mankato, MN .....	32,427
Munster, IN.....	21,511	Maple Grove, MN .....	50,365
Arkansas City, KS .....	11,963	Maplewood, MN .....	34,947
Chanute, KS .....	9,411	Mayer, MN.....	554
Fairway, KS.....	3,952	Medina, MN .....	4,005
Lawrence, KS .....	80,098	Minneapolis, MN .....	382,618
Lenexa, KS .....	40,238	North Branch, MN.....	8,023
Merriam, KS .....	11,008	Olmsted County, MN .....	124,277
Mission, KS .....	9,727	Prior Lake, MN .....	15,917
Olathe, KS.....	92,962	Scott County, MN.....	89,498
Overland Park, KS.....	149,080	St. Cloud, MN .....	59,107
Salina, KS.....	45,679	St. Louis County, MN .....	200,528
Wichita, KS .....	344,284	Washington County, MN.....	201,130
Bowling Green, KY .....	49,296	Woodbury, MN.....	46,463
Daviess County, KY .....	91,545	Blue Springs, MO .....	48,080
Jefferson Parish, LA .....	455,466	Branson, MO.....	6,050
New Orleans, LA .....	484,674	Clay County, MO .....	184,006
Orleans Parish, LA .....	484,674	Columbia, MO .....	84,531
Andover, MA .....	31,247	Creve Coeur, MO.....	16,500
Barnstable, MA .....	47,821	Ellisville, MO.....	9,104
Bedford, MA .....	12,595	Grandview, MO .....	24,881
Burlington, MA .....	22,876	Independence, MO .....	113,288
Cambridge, MA .....	101,355	Joplin, MO .....	45,504
Needham, MA .....	28,911	Kansas City, MO.....	441,545
Shrewsbury, MA .....	31,640	Lee's Summit, MO.....	70,700
Worcester, MA.....	172,648	Maryland Heights, MO.....	25,756
Baltimore County, MD.....	754,292	Maryville, MO.....	10,581
College Park, MD .....	24,657	O'Fallon, MO.....	46,169
Gaithersburg, MD.....	52,613	Raymore, MO.....	11,146
La Plata, MD.....	6,551	Richmond Heights, MO .....	9,602
Montgomery County, MD.....	873,341	Starkville, MS .....	21,869



Billings, MT .....	89,847	Hermiston, OR .....	13,154
Bozeman, MT .....	27,509	Jackson County, OR .....	181,269
Missoula, MT .....	57,053	Keizer, OR .....	32,203
Asheville, NC .....	68,889	Lake Oswego, OR .....	35,278
Cary, NC .....	94,536	Lane County, OR .....	322,959
Charlotte, NC .....	540,828	Multnomah County, OR .....	660,486
Concord, NC .....	55,977	Portland, OR .....	529,121
Davidson, NC .....	7,139	Tualatin, OR .....	22,791
Durham, NC .....	187,038	Borough of Ebensburg, PA .....	3,091
High Point, NC .....	85,839	Cranberry Township, PA .....	23,625
Hudson, NC .....	3,078	Cumberland County, PA .....	213,674
Kannapolis, NC .....	36,910	Ephrata Borough, PA .....	13,213
Knightdale, NC .....	5,958	Kutztown Borough, PA .....	5,067
Mooresville, NC .....	18,823	Lower Providence Township, PA .....	22,390
Wilmington, NC .....	90,400	Peters Township, PA .....	17,556
Winston-Salem, NC .....	185,776	Philadelphia, PA .....	1,517,550
Wahpeton, ND .....	8,586	State College, PA .....	38,420
Cedar Creek, NE .....	396	Upper Merion Township, PA .....	28,863
Kearney, NE .....	27,431	East Providence, RI .....	48,688
La Vista, NE .....	11,699	Newport, RI .....	26,475
Dover, NH .....	26,884	Greenville, SC .....	10,468
Lebanon, NH .....	12,568	Mauldin, SC .....	15,224
Lyme, NH .....	1,679	Pickens County, SC .....	110,757
Willingboro Township, NJ .....	33,008	Rock Hill, SC .....	49,765
Alamogordo, NM .....	35,582	Sioux Falls, SD .....	123,975
Albuquerque, NM .....	448,607	Cookeville, TN .....	23,923
Bloomfield, NM .....	6,417	Johnson City, TN .....	55,469
Farmington, NM .....	37,844	Nashville, TN .....	545,524
Rio Rancho, NM .....	51,765	Oak Ridge, TN .....	27,387
San Juan County, NM .....	113,801	White House, TN .....	7,220
Carson City, NV .....	52,457	Alabaster, TX .....	22,169
Henderson, NV .....	175,381	Arlington, TX .....	332,969
North Las Vegas, NV .....	115,488	Austin, TX .....	656,562
Reno, NV .....	180,480	Benbrook, TX .....	20,208
Sparks, NV .....	66,346	Bryan, TX .....	34,733
Washoe County, NV .....	339,486	Corpus Christi, TX .....	277,454
Beekman, NY .....	11,452	Dallas, TX .....	1,188,580
Canandaigua, NY .....	11,264	Duncanville, TX .....	36,081
New York City, NY .....	8,008,278	El Paso, TX .....	563,662
Village of Rye Brook, NY .....	8,602	Flower Mound, TX .....	50,702
Blue Ash, OH .....	12,513	Fort Worth, TX .....	534,694
Delaware, OH .....	25,243	Georgetown, TX .....	28,339
Dublin, OH .....	31,392	Grand Prairie, TX .....	127,427
Hudson, OH .....	22,439	Houston, TX .....	1,953,631
Kettering, OH .....	57,502	Hurst, TX .....	36,273
Lebanon, OH .....	16,962	Hutto, TX .....	1,250
Orange Village, OH .....	3,236	Irving, TX .....	191,615
Sandusky, OH .....	27,844	McAllen, TX .....	106,414
Springboro, OH .....	12,380	Pasadena, TX .....	141,674
Westerville, OH .....	35,318	Plano, TX .....	222,030
Broken Arrow, OK .....	74,839	Round Rock, TX .....	61,136
Edmond, OK .....	68,315	Rowlett, TX .....	44,503
Oklahoma City, OK .....	506,132	San Marcos, TX .....	34,733
Stillwater, OK .....	39,065	Shenandoah, TX .....	1,503
Ashland, OR .....	19,522	Southlake, TX .....	21,519
Bend, OR .....	52,029	Sugar Land, TX .....	63,328
Corvallis, OR .....	49,322	The Colony, TX .....	26,531
Eugene, OR .....	137,893	Tomball, TX .....	9,089
Gresham, OR .....	90,205	Farmington, UT .....	12,081

Riverdale, UT.....	7,656	Hoquiam, WA.....	9,097
Saratoga Springs, UT.....	1,003	Kent, WA.....	79,524
Springville, UT.....	20,424	King County, WA.....	1,737,034
Washington City, UT.....	8,186	Kirkland, WA.....	45,054
Albemarle County, VA.....	79,236	Kitsap County, WA.....	231,969
Arlington County, VA.....	189,453	Lynnwood, WA.....	33,847
Blacksburg, VA.....	39,357	Mountlake Terrace, WA.....	20,362
Botetourt County, VA.....	30,496	Ocean Shores, WA.....	3,836
Chesapeake, VA.....	199,184	Olympia, WA.....	42,514
Chesterfield County, VA.....	259,903	Pasco, WA.....	32,066
Hampton, VA.....	146,437	Renton, WA.....	50,052
Hanover County, VA.....	86,320	Richland, WA.....	38,708
Hopewell, VA.....	22,354	Snoqualmie, WA.....	1,631
James City County, VA.....	48,102	Spokane Valley, WA.....	75,203
Lexington, VA.....	6,867	Tacoma, WA.....	193,556
Lynchburg, VA.....	65,269	Vancouver, WA.....	143,560
Newport News, VA.....	180,150	Ashland County, WI.....	16,866
Northampton County, VA.....	13,093	De Pere, WI.....	20,559
Prince William County, VA.....	280,813	Eau Claire, WI.....	61,704
Radford, VA.....	15,859	Madison, WI.....	208,054
Roanoke, VA.....	94,911	Merrill, WI.....	10,146
Spotsylvania County, VA.....	90,395	Milton, WI.....	5,132
Stafford County, VA.....	92,446	Ozaukee County, WI.....	82,317
Staunton, VA.....	23,853	Suamico, WI.....	8,686
Virginia Beach, VA.....	425,257	Village of Brown Deer, WI.....	12,170
Williamsburg, VA.....	11,998	Wausau, WI.....	38,426
Chittenden County, VT.....	146,571	Wauwatosa, WI.....	47,271
Montpelier, VT.....	8,035	Whitewater, WI.....	13,437
Auburn, WA.....	40,314	Morgantown, WV.....	26,809
Bellevue, WA.....	109,569	Cheyenne, WY.....	53,011
Bellingham, WA.....	67,171	Gillette, WY.....	19,646
Clark County, WA.....	345,238	Laramie, WY.....	27,204
Federal Way, WA.....	83,259	Teton County, WY.....	18,251
Gig Harbor, WA.....	6,465		