



## 2021 Swim Lesson FAQ

### **1. What swim level should I register my child for?**

Please review the “Find Your Level” chart to help guide you for the best level. You can call 623-222-2500 to make an appointment with a swim instructor at the Surprise Aquatic Center, Monday – Thursday, 4:00p – 7:00p for a free water assessment.

### **2. Will my child need to wear a mask?**

We require a mask to be worn inside the lobby and locker rooms however your child will not be required to wear a mask inside the water.

### **3. Can I stay to watch my child’s swim lesson?**

We are not permitting spectators on deck for any programming unless your child is 7 years or younger. We ask that only one spectator per child please.

### **4. When are swim lessons?**

Swim lessons are scheduled for Monday – Thursday for 30 minutes each day for the time slot you registered for at the Surprise Aquatic Center.

### **5. I missed a class, can I make-up the class at another time or day?**

Unfortunately, swim lessons cannot be made up at a different time or day.

### **6. What COVID precautions are in place?**

We currently are limiting spectators, class size, and classes offered. Our swim instructors will wear a face shield (a mask will not accurately work when wet). Hand sanitizer is available throughout the facility, hot spots are sanitized every 30 minutes, and facility single entry and exit points.