

Deputy City Manager /Marketing and Communications Director Diane Arthur



Diane began her service as the city's Deputy City Manager in December 2018. She coordinates the following departments: Marketing and Communications; Community and Recreation Services; Sports and Tourism; and Human Service and Community Vitality, which includes the Youth Services Division.

These are the teams that provide transparent messaging to the public, award-winning recreation and community-event programming, Spring Training, veteran job training and other human services to vulnerable populations.

Diane joined the City of Surprise as the Public Information Officer in 2006 and was promoted as the Marketing and Communications Director in 2014.

Before joining Surprise, Diane had a nearly 15-year career in broadcast journalism most recently as the broadcast business reporter for the Phoenix Business Journal, providing business updates on KTAR radio and ABC 15 television.

She is a member of the Arizona City/County Management Association; International City/County Management Association; and Public Relations Society of America.

Diane earned her Bachelor of Arts in Journalism and Mass Communications from Kansas State University.