



# Public Works Statement

## Mission

The City of Surprise Public Works Department is dedicated to the community by delivering safe, customer focused services with the highest level of integrity and professionalism.

## Vision

Provide a sustainable foundation for the community's future by ensuring responsible management of natural and fiscal resources, allowing the City to reach its greatest potential.

## Values

**Customer Focused:** We provide customer focused services that produce the highest level of value, results, and satisfaction.

**Safe:** We work for the safety of each other and those using our systems and services in everything we do.

**Professional:** We strive for excellence and treat each other and those we serve with courtesy, consideration, and the respect.

**Integrity:** We behave in an ethical and honest way that furthers the principles of good government.

**Good Stewards:** We are good guardians of the public resources entrusted with us and of the environment we live and work within.



## Organizational Scope of Authority Chart

