



## **Construction Water Application Process and Conditions**

The City of Surprise allows for the temporary use of potable water for commercial and residential construction purposes.

The applicant must submit a completed application for City staff to review. If approved, the City will coordinate installation of the hydrant meter assembly and backflow device with the customer.

**\*\*Applications must be submitted a minimum of five days prior to the requested installation date.**

Applicants will be billed once a month for the water consumption plus any additional fees. Additionally, the customer is responsible and will be charged for loss or damages to the hydrant, water meter and/or backflow device.

The customer must supply the proper fitting to adapt to the fitting on the City's backflow devices. Removal or modifications to any portion of the meter assembly or backflow device is not permitted.

The meter assembly and backflow device will be secured by the City with a locking collar and chain. Additional security measures (cages or custom locking devices) must be approved by the City prior to installation or use.

The customer is responsible for taking any necessary safety precautions if the meter assembly or backflow device impedes pedestrian or vehicular traffic.

Customers must control water flow by the gate valve on the meter assembly. Water should only be turned off at the hydrant during an emergency or when the site is expected to be unattended for an extended period of time. A hydrant wrench is the only acceptable tool to use when operating the hydrant valve. The customers will be held liable for any damage caused by improper operation.

Customers are responsible for all housekeeping in and/or around meter and hydrant.

**\*\*Requests for relocating or removing the meter assembly and backflow device must be made through the Field Customer Service Office a minimum of three business days prior to requested date.** Only city personnel are authorized to move city-owned meter assemblies and backflow devices.

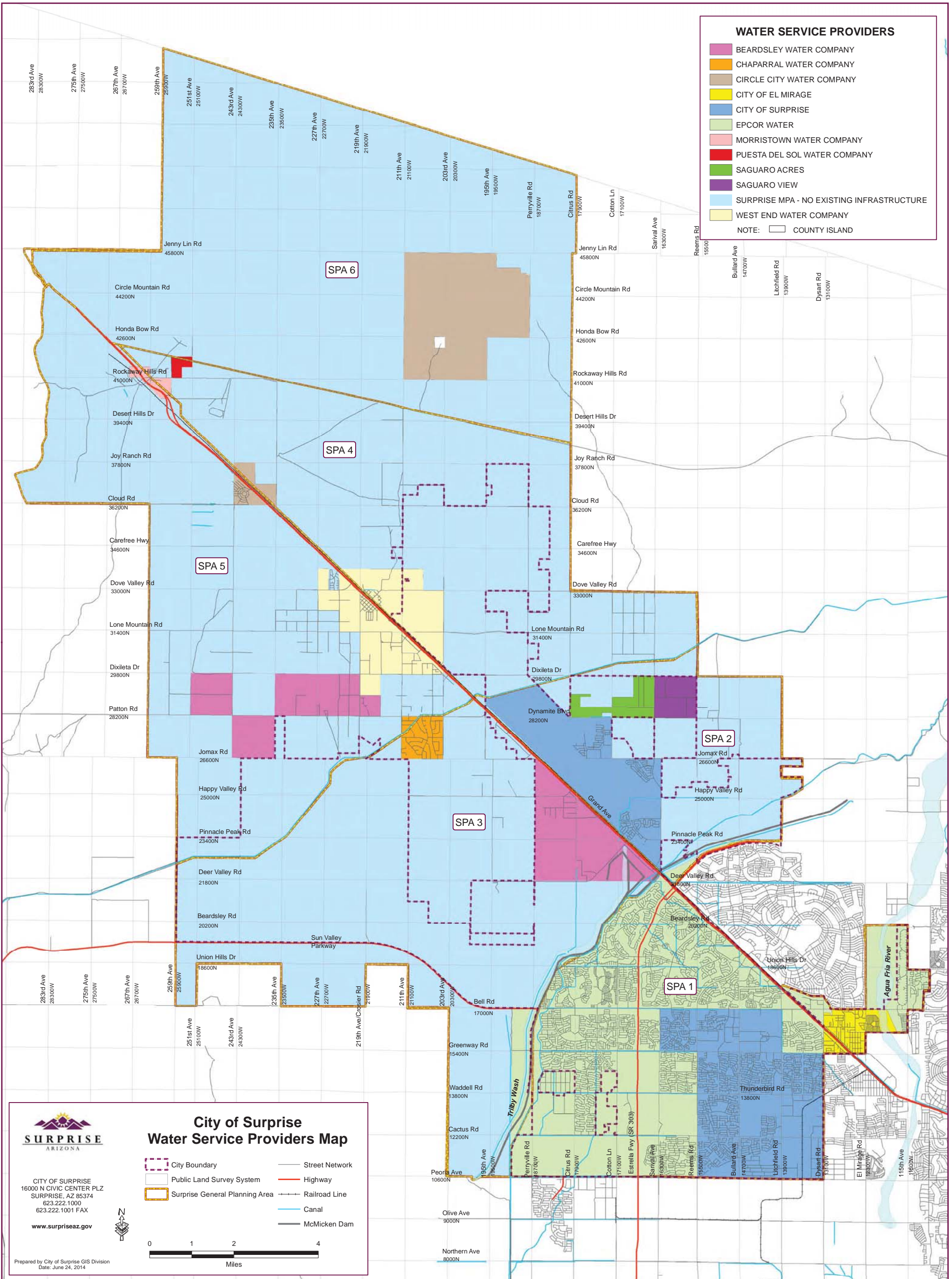
The City reserves the right to remove any meter that has been inactive for two or more billing cycles.

Construction meters are for temporary use only; **maximum contract term is 18 months from date of install.** Additional time must be approved by the Field Customer Service Supervisor or designee prior to the end of contract term. Contact Field Customer Service to submit a request.

**Non-compliance with the 'Construction Water Application Process and Conditions' as well as any other type of illegal connection, water theft, vandalism, tampering or neglect may result in the removal of meter and termination of contract.**

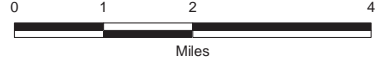
**WATER SERVICE PROVIDERS**

- BEARDSLEY WATER COMPANY
- CHAPARRAL WATER COMPANY
- CIRCLE CITY WATER COMPANY
- CITY OF EL MIRAGE
- CITY OF SURPRISE
- EPCOR WATER
- MORRISTOWN WATER COMPANY
- PUESTA DEL SOL WATER COMPANY
- SAGUARO ACRES
- SAGUARO VIEW
- SURPRISE MPA - NO EXISTING INFRASTRUCTURE
- WEST END WATER COMPANY
- NOTE:  COUNTY ISLAND



**City of Surprise  
Water Service Providers Map**

- City Boundary
- Street Network
- Public Land Survey System
- Highway
- Surprise General Planning Area
- Railroad Line
- Canal
- McMicken Dam



CITY OF SURPRISE  
16000 N CIVIC CENTER PLZ  
SURPRISE, AZ 85374  
623.222.1000  
623.222.1001 FAX  
[www.surpriseaz.gov](http://www.surpriseaz.gov)

Prepared by City of Surprise GIS Division  
Date: June 24, 2014



Utility Billing / Customer Service  
16000 N. Civic Center Plaza  
Surprise, AZ 85374  
(623) 222-1900  
[UtilityMeters@surpriseaz.gov](mailto:UtilityMeters@surpriseaz.gov)

## Construction Water Fees Fiscal Year 2020

<b>Deposit Fee</b>	<b>One-time (Billed)</b>	<b>\$ 500.00</b>
<b>Installation Fee</b>	<b>One-time (Billed)</b>	<b>\$ 100.00</b>
<b>Flat Monthly Meter Fee</b>	<b>Monthly-Ongoing</b>	<b>\$ 308.25</b>
<b>Water Consumption Rates</b>	<b>0 - 10,000 Gallons</b>	<b>\$ 2.37/thousand</b>
	<b>10,001 - 20,000 Gallons</b>	<b>\$ 4.68/thousand</b>
	<b>Over 20,000 Gallons</b>	<b>\$ 5.44/thousand</b>
<b>Meter Relocation Fee</b>	<b>At Customer Request</b>	<b>\$ 50.00</b>

### Contact Information

<b>Field Customer Service</b>	<a href="mailto:UtilityMeters@surpriseaz.gov">UtilityMeters@surpriseaz.gov</a>	<b>(623) 222-7156</b>
<b>Billing-Related Questions</b>	<a href="mailto:CustomerService@surpriseaz.gov">CustomerService@surpriseaz.gov</a>	<b>(623) 222-1900</b>
<b>After-Hour Emergencies</b>		<b>(623) 826-2103</b>



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## Construction Water Application

### 1. BILLING INFORMATION

REQUESTED BY: \_\_\_\_\_ DATE: \_\_\_\_\_

NAME ON ACCOUNT: \_\_\_\_\_ BILLING ADDRESS: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

### 2. SERVICE ADDRESS INFORMATION

SERVICE STREET ADDRESS: \_\_\_\_\_

REQUESTED HYDRANT METER  
INSTALL LOCATION: \_\_\_\_\_

SUBDIVISION / PROJECT NAME: \_\_\_\_\_ ASSIGNED CITY INSPECTOR: \_\_\_\_\_

### 3. PRIMARY CONTACT

NAME: \_\_\_\_\_ TITLE: \_\_\_\_\_

TELEPHONE: \_\_\_\_\_ EMAIL: \_\_\_\_\_

### 4. WATER USE INFORMATION

PURPOSE OF REQU. CONST. WATER: \_\_\_\_\_ PROJECTED DAILY USAGE (GALLONS): \_\_\_\_\_

INSTALLATION REQUEST DATE: \_\_\_\_\_ ESTIMATED COMPLETION DATE: \_\_\_\_\_

CUSTOMER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

#### FOR CITY OF SURPRISE USE ONLY

**APPROVED**  
**DENIED**

NAME (PRINTED,  
INITIALS & DATE:

ADDITIONAL COMMENTS: