



Construction Water Application Process and Conditions

The City of Surprise allows for the temporary use of potable water for commercial and residential construction purposes.

The applicant must submit a completed application for City staff to review. If approved, the City will coordinate installation of the hydrant meter assembly and backflow device with the customer.

****Applications must be submitted a minimum of five days prior to the requested installation date.**

Applicants will be billed once a month for the water consumption plus any additional fees. Additionally, the customer is responsible and will be charged for loss or damages to the hydrant, water meter and/or backflow device.

The customer must supply the proper fitting to adapt to the fitting on the City's backflow devices. Removal or modifications to any portion of the meter assembly or backflow device is not permitted.

The meter assembly and backflow device will be secured by the City with a locking collar and chain. Additional security measures (cages or custom locking devices) must be approved by the City prior to installation or use.

The customer is responsible for taking any necessary safety precautions if the meter assembly or backflow device impedes pedestrian or vehicular traffic.

Customers must control water flow by the gate valve on the meter assembly. Water should only be turned off at the hydrant during an emergency or when the site is expected to be unattended for an extended period of time. A hydrant wrench is the only acceptable tool to use when operating the hydrant valve. The customers will be held liable for any damage caused by improper operation.

Customers are responsible for all housekeeping in and/or around meter and hydrant.

****Requests for relocating or removing the meter assembly and backflow device must be made through the Field Customer Service Office a minimum of three business days prior to requested date.** Only city personnel are authorized to move city-owned meter assemblies and backflow devices.

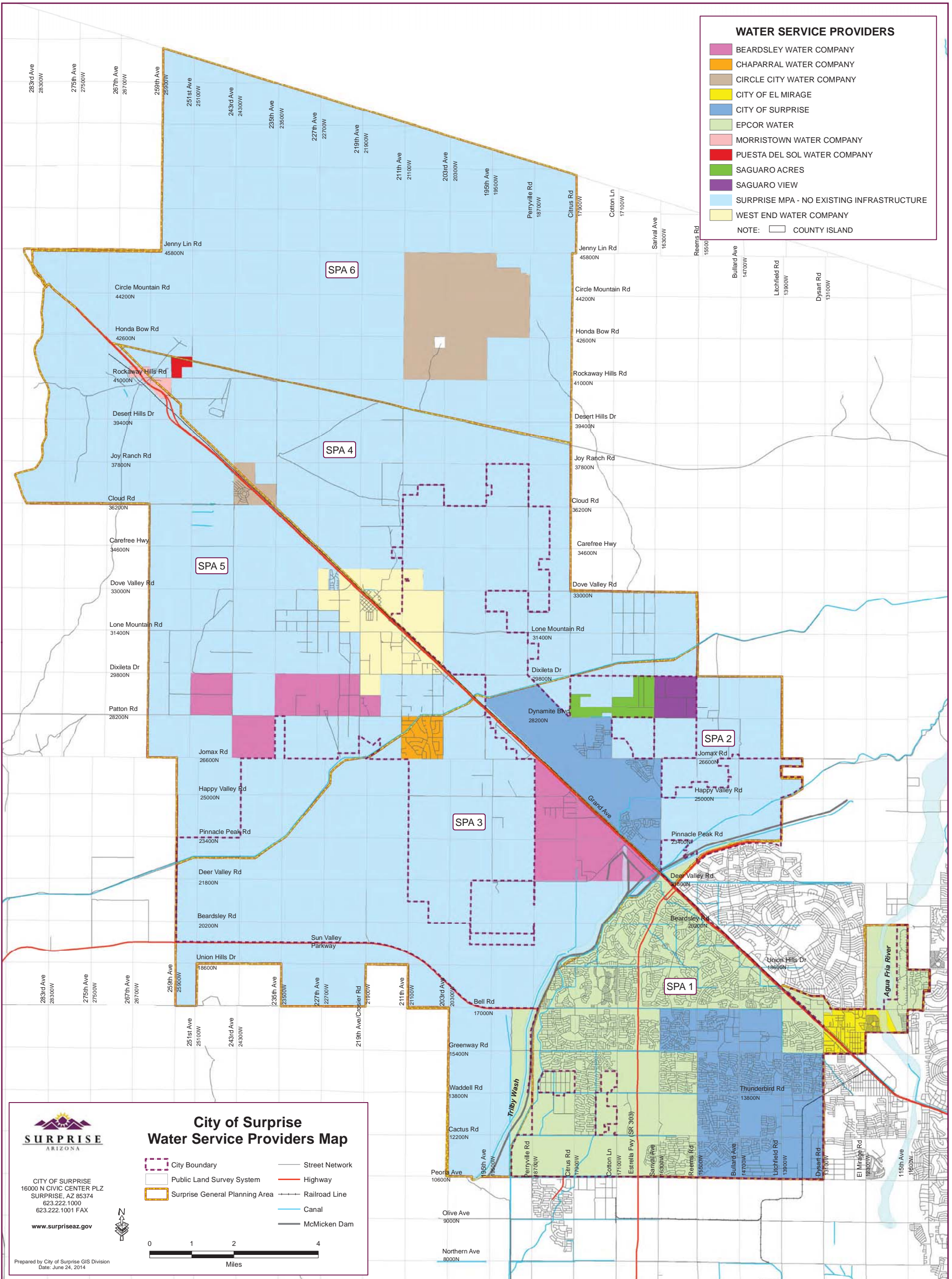
The City reserves the right to remove any meter that has been inactive for two or more billing cycles.

Construction meters are for temporary use only; **maximum contract term is 18 months from date of install.** Additional time must be approved by the Field Customer Service Supervisor or designee prior to the end of contract term. Contact Field Customer Service to submit a request.

Non-compliance with the 'Construction Water Application Process and Conditions' as well as any other type of illegal connection, water theft, vandalism, tampering or neglect may result in the removal of meter and termination of contract.

WATER SERVICE PROVIDERS

- BEARDSLEY WATER COMPANY
- CHAPARRAL WATER COMPANY
- CIRCLE CITY WATER COMPANY
- CITY OF EL MIRAGE
- CITY OF SURPRISE
- EPCOR WATER
- MORRISTOWN WATER COMPANY
- PUESTA DEL SOL WATER COMPANY
- SAGUARO ACRES
- SAGUARO VIEW
- SURPRISE MPA - NO EXISTING INFRASTRUCTURE
- WEST END WATER COMPANY
- NOTE: COUNTY ISLAND



**City of Surprise
Water Service Providers Map**

- City Boundary
- Public Land Survey System
- Surprise General Planning Area
- Street Network
- Highway
- Railroad Line
- Canal
- McMicken Dam



CITY OF SURPRISE
16000 N CIVIC CENTER PLZ
SURPRISE, AZ 85374
623.222.1000
623.222.1001 FAX
www.surpriseaz.gov

Prepared by City of Surprise GIS Division
Date: June 24, 2014



Utility Billing / Customer Service
16000 N. Civic Center Plaza
Surprise, AZ 85374
(623) 222-1900
UtilityMeters@surpriseaz.gov

FY18 Construction Water Fees

Deposit Fee	One-time (Billed)	\$ 500.00
Installation Fee	One-time (Billed)	\$ 32.00
Flat Monthly Fee	Monthly-Ongoing	\$ 284.85
Construction Water Rate	Monthly-Ongoing	(Please refer to attached Rate Sheet)
City Tax	Monthly-Ongoing	2.2 %
County Tax	Monthly-Ongoing	0.7 %
State Tax	Monthly-Ongoing	5.6 %
Water Tax	Monthly-Ongoing	0.65 %
Meter Relocation Fee	At Customer Request	\$32.00

Contact Information

Field Customer Service	UtilityMeters@surpriseaz.gov	(623) 222-7156
Billing-Related Questions	CustomerService@surpriseaz.gov	(623) 222-1900
After-Hour Emergencies		(623) 826-2103

**City of Surprise
Utility Rates**

MONTHLY UTILITY RATES	08/01/2014 - 06/30/2015	07/01/2015 - 06/30/2016	07/01/2016 - 06/30/2017	07/01/2017 - 06/30/2018	07/01/2018 - 06/30/2019
WATER RATES					
All Customers					
Base Charges					
(Meter Size)					
0.625 inch	\$ 20.99	\$ 22.72	\$ 24.59	\$ 26.62	\$ 28.82
0.75 inch	\$ 20.99	\$ 22.72	\$ 24.59	\$ 26.62	\$ 28.82
1 inch	\$ 27.28	\$ 29.53	\$ 31.97	\$ 34.61	\$ 37.47
1.5 inch	\$ 69.26	\$ 74.97	\$ 81.16	\$ 87.86	\$ 95.11
2 inch	\$ 111.23	\$ 120.41	\$ 130.34	\$ 141.09	\$ 152.73
3 inch	\$ 224.56	\$ 243.09	\$ 263.15	\$ 284.85	\$ 308.35
4 inch	\$ 356.78	\$ 386.21	\$ 418.07	\$ 452.56	\$ 489.90
6 inch	\$ 692.66	\$ 749.80	\$ 811.66	\$ 878.62	\$ 951.11
8 inch	\$ 1,118.75	\$ 1,211.05	\$ 1,310.96	\$ 1,419.12	\$ 1,536.19
Volumetric Charges					
Potable					
0 - 10,000 Gallons	\$ 1.73	\$ 1.87	\$ 2.02	\$ 2.19	\$ 2.37
10,001 - 20,000 Gallons	\$ 3.41	\$ 3.69	\$ 3.99	\$ 4.32	\$ 4.68
Over 20,000	\$ 3.97	\$ 4.30	\$ 4.65	\$ 5.03	\$ 5.44
Non-Potable					
0 - 10,000 Gallons	\$ 1.39	\$ 1.50	\$ 1.62	\$ 1.75	\$ 1.89
10,001 - 20,000 Gallons	\$ 1.39	\$ 1.50	\$ 1.62	\$ 1.75	\$ 1.89
Over 20,000	\$ 1.39	\$ 1.50	\$ 1.62	\$ 1.75	\$ 1.89
Effluent Reuse Agreement (1989) - per 1,000 Gallons	\$ 0.20	\$ 0.20	\$ 0.21	\$ 0.22	\$ 0.23
SOLID WASTE RATES					
Monthly Base					
Per Solid Waste Can	\$16.63	\$16.63	\$16.63	\$16.63	\$16.96
WASTEWATER RATES					
Monthly Base					
Single Family	\$ 24.78	\$ 24.78	\$ 24.78	\$ 24.78	\$ 24.78
Multi-Family - Per Unit	\$ 21.77	\$ 21.77	\$ 21.77	\$ 21.77	\$ 21.77
RV Resort - Per Unit/Space	\$ 12.47	\$ 12.47	\$ 12.47	\$ 12.47	\$ 12.47
Commercial - Business Type	\$ 2.63	\$ 2.63	\$ 2.63	\$ 2.63	\$ 2.63
Sewer Service Agreement - Additional Residential Fee for Cortessa and White Tank Foothills Properties	\$ 3.36	\$ 3.36	\$ 3.36	\$ 3.36	\$ 3.36
Residential Aggregated Account Billing Discount	5%	5%	5%	5%	5%
Volumetric - Usage Charge Per 1,000 gallons					
Commercial - Business Type					
Bakeries	\$ 6.24	\$ 6.24	\$ 6.24	\$ 6.24	\$ 6.24
Bars w/ dining	\$ 4.98	\$ 4.98	\$ 4.98	\$ 4.98	\$ 4.98
Bars w/o dining	\$ 3.23	\$ 3.23	\$ 3.23	\$ 3.23	\$ 3.23
Carwash	\$ 2.68	\$ 2.68	\$ 2.68	\$ 2.68	\$ 2.68
Garage & Service Stations	\$ 3.39	\$ 3.39	\$ 3.39	\$ 3.39	\$ 3.39
Hospitals, Convalescent, & Assisted Living	\$ 3.12	\$ 3.12	\$ 3.12	\$ 3.12	\$ 3.12
Laundromats	\$ 2.90	\$ 2.90	\$ 2.90	\$ 2.90	\$ 2.90
Medical Offices	\$ 3.12	\$ 3.12	\$ 3.12	\$ 3.12	\$ 3.12
Professional Office	\$ 2.74	\$ 2.74	\$ 2.74	\$ 2.74	\$ 2.74
Restaurants	\$ 6.24	\$ 6.24	\$ 6.24	\$ 6.24	\$ 6.24
Schools, Parks & Recreation	\$ 2.79	\$ 2.79	\$ 2.79	\$ 2.79	\$ 2.79
Other	\$ 3.01	\$ 3.01	\$ 3.01	\$ 3.01	\$ 3.01

City of Surprise Utility Rates

For Non-Residential Wastewater Customers that are not listed under the commercial business listing, the strength of the wastewater exceeds the Biochemical Oxygen Demand (BOD), and Total Suspended Solids (TSS) of 150 parts per million respectively, the rate shall be calculated using the following table:

	PER #BOD	PER #TSS	PER 1,000 Gal
Flow			\$ 0.6513
BOD	\$ 0.3078		
TSS		\$ 0.2903	
Capital			\$ 0.8627
Administrative			\$ 0.3899

ANNUAL PREPAY RATES

	01/01/2014 - 12/31/2014	01/01/2015 - 12/31/2015	01/01/2016 - 12/31/2016	01/01/2017 - 12/31/2017	01/01/2018 - 12/31/2018
Single Annual Advance Payment (5% Prepayment Discount)					

SOLID WASTE RATES

Per Solid Waste Can	\$ 189.58	\$ 189.58	\$ 189.58	\$ 189.58	\$ 191.48
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WASTEWATER RATES

Single Family	\$ 282.49	\$ 282.49	\$ 282.49	\$ 282.49	\$ 282.49
Multi-Family - Per Unit	\$ 248.18	\$ 248.18	\$ 248.18	\$ 248.18	\$ 248.18
RV Resort - Per Unit/Space	\$ 142.16	\$ 142.16	\$ 142.16	\$ 142.16	\$ 142.16
Sewer Service Agreement - Additional Residential Fee for Cortessa and White Tank Foothills Properties	\$ 38.30	\$ 38.30	\$ 38.30	\$ 38.30	\$ 38.30

MISCELLANEOUS UTILITY CHARGES

	08/01/2014 - 06/30/2015	07/01/2015 - 06/30/2016	07/01/2016 - 06/30/2017	07/01/2017 - 06/30/2018	07/01/2018 - 06/30/2019
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Establish/Reestablish Service During Normal Hours	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00
Establish/Reestablish Service After Normal Hours	\$ 43.00	\$ 43.00	\$ 43.00	\$ 43.00	\$ 43.00
Disconnect Services for Non-Payment Fee	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00	\$ 32.00
Process NSF/Returned Payment Fee	\$ 12.00	\$ 12.00	\$ 12.00	\$ 12.00	\$ 12.00
Reread Confirming an Accurate Meter Read Fee	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00
Meter Testing Fee	Cost	Cost	Cost	Cost	Cost
Failure to Cancel Pre-Pay Election and Conversion Fee	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Solid Waste Temporary Suspension Fee	\$ 55.00	\$ 55.00	\$ 55.00	\$ 55.00	\$ 55.00
Late Fee	1.5% of Balance	1.5% of Balance	1.5% of Balance	1.5% of Balance	1.5% of Balance

DEPOSITS

	08/01/2014 - 06/30/2015	07/01/2015 - 06/30/2016	07/01/2016 - 06/30/2017	07/01/2017 - 06/30/2018	07/01/2018 - 06/30/2019
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Residential and Commercial Water	(3) times the base charge	(3) times the base charge	(3) times the base charge	(3) times the base charge	(3) times the base charge
Hydrant Meter	\$ 500.00	\$ 500.00	\$ 500.00	\$ 500.00	\$ 500.00
Solid Waste	(3) times the base charge	(3) times the base charge	(3) times the base charge	(3) times the base charge	(3) times the base charge
Residential Wastewater	(3) times the base charge	(3) times the base charge	(3) times the base charge	(3) times the base charge	(3) times the base charge
Commercial Wastewater	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00



Utility Billing / Customer Service
16000 N. Civic Center Plaza
Surprise, AZ 85374
(623) 222-1900
UtilityMeters@surpriseaz.gov

Construction Water Application

1. BILLING INFORMATION

REQUESTED BY: _____ DATE: _____

NAME ON ACCOUNT: _____ BILLING ADDRESS: _____

TELEPHONE: _____ CITY: _____ STATE: _____ ZIP: _____

2. SERVICE ADDRESS INFORMATION

SERVICE STREET ADDRESS: _____

REQUESTED HYDRANT METER
INSTALL LOCATION: _____

SUBDIVISION / PROJECT NAME: _____ ASSIGNED CITY INSPECTOR
(leave blank if N/A): _____

3. PRIMARY CONTACT

NAME: _____ TITLE: _____

TELEPHONE: _____ EMAIL: _____

4. WATER USE INFORMATION

PURPOSE OF REQU. PROJECTED DAILY USAGE
CONST. WATER: _____ (GALLONS): _____

INSTALLATION ESTIMATED
REQUEST DATE: _____ COMPLETION DATE: _____

CUSTOMER SIGNATURE: _____ DATE: _____

FOR CITY OF SURPRISE USE ONLY

APPROVED
DENIED

NAME (PRINTED,
INITIALS & DATE:

ADDITIONAL COMMENTS: