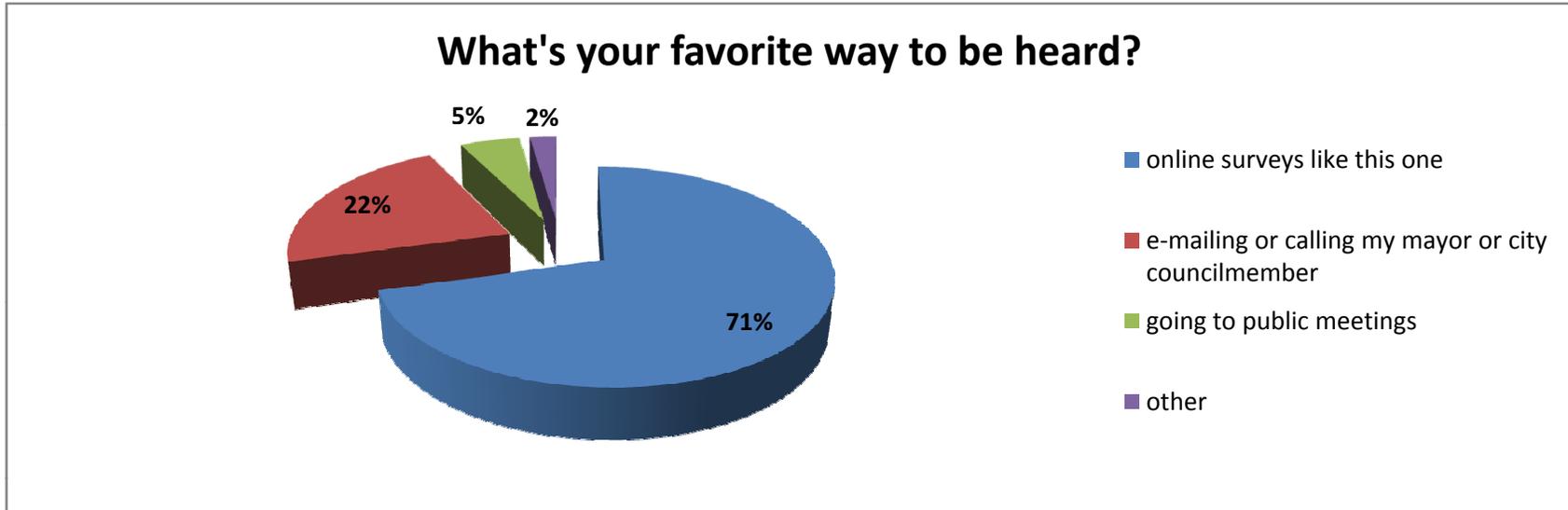


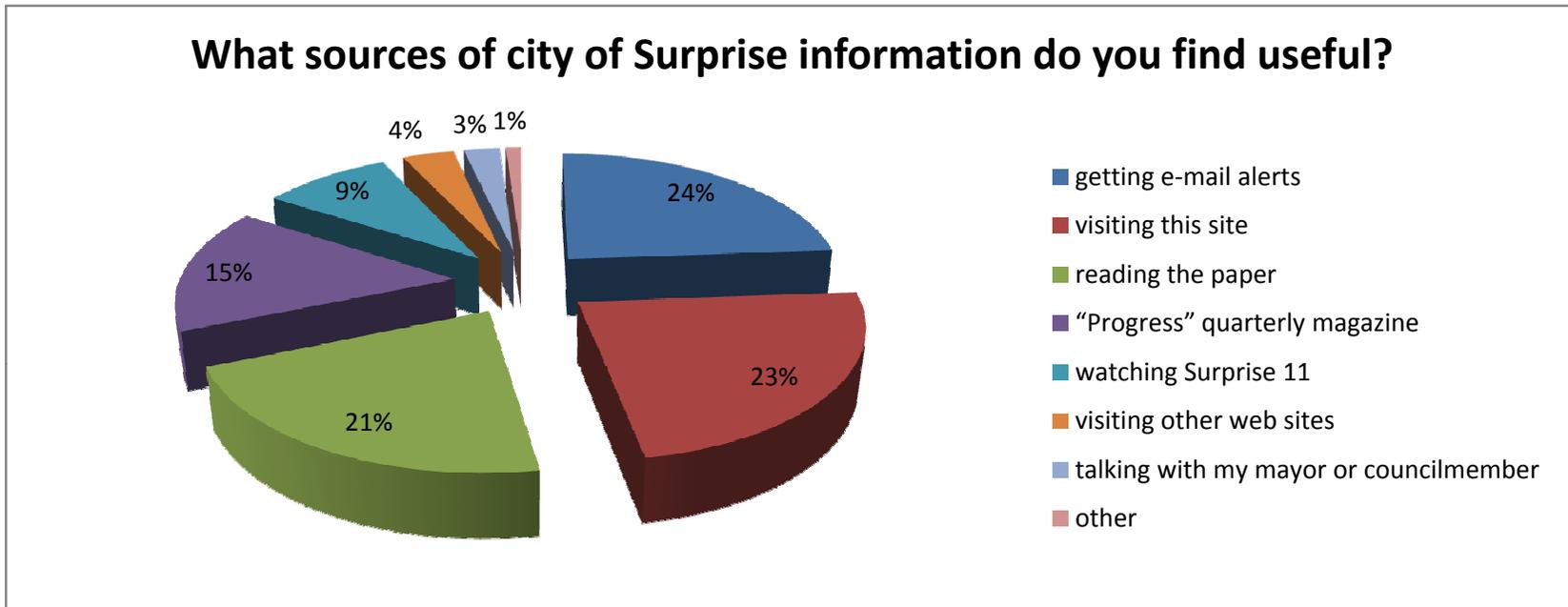
**Question: What's your favorite way to be heard?**

online surveys like this one	219	71%
e-mailing or calling my mayor or city councilmember	68	22%
going to public meetings	16	5%
other	7	2%



**Question: What sources of city of Surprise information do you find useful?**

getting e-mail alerts	202
visiting this site	199
reading the paper	181
"Progress" quarterly magazine	131
watching Surprise 11	75
visiting other web sites	30
talking with my mayor or councilmember	21
other	9



## What do you like best about living in Surprise?

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Growing beautiful community

The 'family friendly' atmosphere and the overall feeling of safety. We are transplants from Southern California and the difference is almost too big to define.

Forward thinking of elected officials.

The nice community feel

Quiet and seclusive!

The climate!

The "family" feel

Weather; proximity to the mountains; my community and its amenities; the Heard West; the regional library; baseball; the farmers' market.

The city is trying to keep the city beautiful.

Family environment, safe, outdoor activities, community activities, etc.

I like the fact that my family and I feel safe to live here and that the City will be growing.

Location on west side of valley. I enjoy living in a young city and ability to give input as the city grows in hopes of giving support or objection to the development of the

I used to like the small town feel it does not have that any more. I like the fact that I do not have to go to the mall to shop and we do have some good places to eat also.

The activities that the city puts on are so helpful to my family to feel involved and provides a sense of community for us. We loved the Christmas party over the

Ballpark, Recreation Center

Everything is "new & clean" compared to other areas

Weather - Grand community (people, amenities) - golf

Not much. I'll move when I can.

Dynamic growth and quality parks.

Plenty of activities.

Senior resources

1. Our health problems can be taken care of "closer". 2. More places to "shop" on this side of the valley, less driving. 3. All ages live here.

The friendly atmosphere of the people and city staff, the opportunities for recreation and volunteering.

Clean streets, new retail establishments, rare graffiti, low crime rate, "newness" of the City, open spaces for families.

not sure at this time

Climate

Every thing

IT IS BEAUTIFUL AND HAS A SMALL TOWN ATMOSPHERE. I LIKE THE CLEAN STREETS AND TREES AND LANDSCAPING REQUIREMENTS FOR COMMERCIAL DEVELOPMENTS.

how young families use the parks and facilities.

It's growing so well, shopping is getting better. Roads are being redone when necessary.

It is quiet compared to the other side, though not as naturally attractive.

I can find/do almost anything I want without having to leave the area.

Sense of being a part of building something that will make a difference. The emphasis on "green."

## What do you like best about living in Surprise?

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### WE HAVE EVERYTHING WE NEED RIGHT IN TOWN

The new City Council and its concern for "doing what's right". Also, our city shows great concern and attentiveness towards its citizens in several areas but not all. Everything. The weather, proximity to shopping and major sports activities, and the openness of the current council and mayor.

Surprise is a clean and safe place for me and my family to live. Everyone is so nice and everything is so convenient. The functions that the city puts on are so much fun.

IN GENERAL, EVERYTHING INCLUDING TV CHANNEL, ALERTS, ETC..

My location is close to everything. Used to be because it was beautiful, peaceful, and inexpensive. But the building did away with that. :( living in sun village

The growth

community and family oriented atmosphere, surprise athletic events, such as Spring Training and Tennis Complex

It's an exciting, progressive community. As a retired person I feel very much at home here.

Even though we're becoming a "big city" we still have a lot of the "small town" feel.

I don't think it's corrupt and one-sided. No one follows what they say or the law is.

Still have somewhat of a small town feeling, though that is slowly disappearing.

The people and small town feel.

That is very diversified and family oriented.

I appreciate the closeness of the restaurants and stores.

Excellent Parks and Rec. Great Police and Fire. New City Council and Mayor addressing problems and allowing public input. Depts are professionally managed. Fire Dept beautiful growing city with small town feel. wonderful facilities (park, library, tennis, etc.)

The people and the progress of the city.

I love the community functions. Events geared toward the family are great. I also like the sports for children. The decorating for the holidays is also nice. In addition, I

The family feel.

The services offered, baseball stadium, hotels and shopping.

I like the fact that my husband and I both work here in the city and go to church here which makes it very convenient. I like the fact that it has a somewhat small town feel (you see the same people everywhere you go), but yet still has enough amenities where you do not need to travel outside of the city very often.

This city has a well thought out plan for what this city should look like. I also like the celebrations that lift the spirit of the people.

The people

The life style, the community in SCG, the growth into better services and stores, the weather, the development of the "city area" and the recreation center.

The beautiful landscaping and vintage lighting on Bell Road; The cleanliness of the city streets; the small town atmosphere with all the major shopping conveniences;

Small community feel.

I love the small town feeling that still occasionally feel. This City has grown up and I hope the feeling of community remains.

The cleanliness of the city, the small town feel.

That it is on the outskirts and seems like a small town. We love all the restaurants and the variety of them. That Surprise is making the roads better.

small town feeling

## What do you like best about living in Surprise?

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### Weather

We have the best Fire and Police. All centrally located and near our homes. Well designed community plans on zoning areas for future growth both residential and Sunshine, exciting growth

The weather. We also enjoy Fall baseball and Spring training.

It's small enough to get around in and big enough to have every thing. People are generally pretty friendly, it feels like a "real" town as opposed to just part of Phoenix.

The forward thinking of the current Council and they act like professionals and get things done in logical manner. I enjoy the growth however care needs to be taken to

The city is young and growing!!!! I love the library and the park.

That the city spends money on infrastructure that improve quality of life for the residents and can be used for free (for the most part). Non-desert landscaping, parks, fields, pools, etc. are all why I chose surprise. Everywhere has roughly the same house prices, expectations for basic services (roads, fire, police, etc.) Surprise has the

The small town atmosphere in a large city.

Samll town feel.

Close to the White Tank Moutains, has a Heard Museum, has some nice communities such as Sun City Grand.

Not too crowed, lots of shopping close by, and great neighbors

clean,easy access to everything, no so crowded yet..however I like to see more parks as new building and constrctions are taking over and the city is loosing its

glamour..my sister visits me from NYC just to relax and drive thru streets and admire palm trees...please do all possible to preserve its identity...

conveniences and more coming up. the weather, the beautiful mountains surrounding us, TRADER JOE'S and the people in the area.

### CLEAN

library, farmers market, quality of life

sun city grand

Community feeling, fabulous library, cleanliness of entire city. Pretty neighborhoods.

Love Sun City Grand.

Less crime ....

Growth and concern for citizens.

mostly everything! Except, there are way to many Wal Marts.

it's clean. it offers a community feel. i like the different events and activities it offers. the city library & park, stadium, the new tennis complex, and the new sams club!

It is and looks like a clean well cared for community. Everyone is friendly and people are kind and interested in being part of a community.

It is a clean city to live in.

Close proximity to work and other amenities.

The community activities, the businesses, home prices, proximity to work and church.

It's exciting to see a city grow.

Right now, the fact that it is so safe, I worry about crime and robberies, especially this time of the year.

I'm a "snowbird from MA and enjoy all the updates in Surprise before I arrive

Still has a small town feel. Shopping is improving (quality).

## What do you like best about living in Surprise?

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The people here are great. Everything is so accessible.

Almost all of my contacts with the City, especially telephone answerers, have been very positive. The City is planning for the future while meeting our current needs. Everything is new.

It feels like we are in our corner of the world. It seems to be a more relaxing, friendly, close knot area.

I love living in Sun City Grand in Surprise. I feel safe and feel very much a part of the community.

There finally appears to be some planning for the future Surprise. Here to fore, there did not appear to be any. Good people, excellent values. small town "feel"

the pride in the community!

Such a pleasant place to live, without the hustle of Major City centers.

small town

The sense of family in the city.

Weather Lower elevation for my health

Away from the huge city environment

That my father built this house.

Weather, Sun City Grand amenities

only been living here now for just over a year and a few months. we are still trying to figure stuff out. although did go to a few spring training games this year. i am still

I live in SCG and think it is the best place for sr adults to live.

I think the Parks & Recreation Department does a pretty good job with their youth sports programs and the activities around the Surprise Stadium. I also like the Dysart

Fresh appraoch to a better living

Sun city Grand

Community feeling.

The wide selection stores for shopping

It's a growing, thriving community with a lot to offer families.

The City's willingness to change and proceed outside the box. The City now has a much more diverse age factor to deal with and gearing up to address these needs is

We moved here over a year ago from Seattle so of course we like the sunshine. We do like that there appears to be more activities here or coming - theater, bowling.

Getting stores and restaurants out here so that we don't have to go to Arrowhead....

Every day there is something new going on. I am able to easilly get answers to my questions. The city officials are available to the public and think it is important to

The focus on families and community programs

Location

New commercial buildings with stone edifices and Traders Joes finally!

The weather. The people. The improvements with the new Council and Mayor which I hope will get even better. We've enjoyed all of the city academy classes as well.

Keeping lighting low so I can enjoy the stars and dark. Feels like a small town. Love the old looking light poles down Bell road.

The Fire Department, Parkway Christian Church, environment, people and atmosphere.

## What do you like best about living in Surprise?

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Love the tough code compliance!! It is important if we want our community to stay nice! We left Glendale because they do not enforce enough. I really like that the Code Enforcement and Animal Control really seem to care about what they are doing. In Glendale it seemed like you were bothering Code Enforcement, they were not golf is reasonably priced in the western suburbs.

The cleanliness

Weather plus the security of a great police force.

Having just moved to Surprise in May, we've found that housing is affordable and the neighborhood where we live seems to be a great place to raise our children.

In some ways, there is still a small town feel to our city, particularly if one has lived here awhile and tends to frequent the same businesses over and over. I like that!

Family oriented and clean.

General feeling of being safe, the weather, opportunity to try new things, i.e. Men's Cancer Tennis tournament-Awesome, Spring baseball, and sense of community.

I like the openness of the area. The location to the things I like to do. The friendly people in my community.

Living within my own sub-community of Sun City Grand.

Surprise has many attributes of a small town where the mayor and councilmembers know and are responsive to their constituents. Local papers, open council meetings, and TV11 all can keep people informed. I like the forward thinking of the council and the efficiency of the staff (who also are responsive to residents).

community atmosphere, kid-friendly everything we need without having to drive into Phx Love the new pavement on Bell Road! And the new Farmer's Market at the

The convenient shopping and the new infrastructures going up all over it shows growth.

Watching the city grow as it increases in size and population.

The ball teams Sun City Grand and its many activities Library

The small town feel. Commercial projects are done with class. I love living in Surprise.

New developing community. Wonderful weather if not summer time.

The weather and scenery

Living in Sun City Grand and being able to watch a "young" community like Surprise grow and prosper. Spring Training is a bonus.

Clean and Neat City.

Shopping and eating near home. Growing community.

It feels like the city government cares & wants to do their best for the citizens. Appreciate how you make the effort to get info out to us in a variety of media ways.

fun supportive place with many opportunities to be involved.

I'm not in Scottsdale.

the people, feeling of community

I feel the best part about living in Surprise is the peace and tranquility. The city is full of friendly people and is clean.

The tennis facility

very nice place

It is a nice community with a lot to offer.

Location, way of life, resources.

I like the newness and the idea that it can be a green, environmentally friendly modern city. We could be a model for other AZ cities and around the country.

## What do you like best about living in Surprise?

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Convenient access to I-10, shopping, golf courses, the library and the parks

It has grown much in my 12 years here, but still a sort of small town feeling. I also love the Parks and Rec programs and the Aquatic Center there are lots of changes since we moved here, which was six years ago. I wish you guys would get Costco to move here.

low crime convenience of stores and restaurants

It is a clean quaint, friendly town, and we have great potential to become The best place to live in Arizona.

Neighbors are friendly, sunshine is wonderful. I'm a snowbird and love it here six months of the year. I'm proud that the community has a special needs park, good That is is a developing city with a lot to offer in regards to being a very nice place to live and work.

I love watching the growth. It's always exciting when a new business opens. I also like the community happenings.

Everything is close, and the leadership considers quality of life to be very important.

It is an up and coming city. It is nice to have a say in what's happening and what will happen in the future.

Town events. Town park.

It is a great city! I love living here because it is a friendly, growing community and has good leadership.

The stores and restaurants that have come into the area. The activities at the Surprise Community Center. The clean air and great neighbors and friends.

It is very clean and relatively safe.

I like that it is a quiet nice city. I like the growth and I like white tank views

The concern about managing growth; new openness from city council members; the small town activities like recent fair in the recreation park complete with animals, We like the life style Surprise offers, however, it would be nice if the leaders would stop all the growth. The fast expansion is a definite threat to our life style for which Easy to talk to planners.

Safe and Clean

I like that the city is moving forward and always trying to improve its services

There is sensible growth, as well as planned growth. We have a good Mayor and a City Council who are truly concerned for Surprise's future.

The convenience of several businesses in the area.

The part where it has most everything I want or need without having all the congestion of the rest of the valley.

I work Security in Central Phoenix, and I like that most of the element I am protecting people from is missing from Surprise. I like knowing my wife and kids are safe. easy access to anything you would need.

Low crime and nice weather.

Parks, small community feel, shopping

It still has some of the small town atmosphere.

Marley Park, low cost of living, good communications from city...Print/Web/TV, Safe city, nice people, not too many kids running wild in the neighborhoods, 222-Care clean, low crime, not too much like the inner city.

small community feeling and recreation programs kids

Surprise is on its way up. I just hope that instead of becoming another Gilbert/Tempe/Chandler/Peoria.

I like the services (fireworks, recreation, library). I also like the fact that you keep trying new things. The farmer's market was a GREAT idea & I'm hoping you'll try again

## What do you like best about living in Surprise?

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Feelings of community, growth, vibrancy.

the openness

We like living in Surprise because it's a growing city and the city is really working hard to make it safe and a fun place to live.

It's close to my work area.

New stores and restaurants plus the location.

I'm not sure - I have lived here for several years and I am still looking for reasons to like it.

All of the family-oriented events the city hosts at little or no cost to residents (ie: movie night in the park).

We live in Happy Trails, and the people here are very friendly. We do a lot of walking, and our park, Happy Trails, is very conducive to walking.

Canyon Ridge School and Parkway Christian Church, Surprise Stadium

The best part about living in Surprise is the sense of true community. When I go out & about here, I feel that this community is genuinely thinking about what is best for

Low cost. Great winter weather. Activities, resources available for retirees.

living on the edge of the valley small town feel sunsets

It is small and in the summer easy to get around I love that we have art around town. I love the new stores but how can we keep them open

Cost of living

Safety and future development. The city is growing but still has that small town feel.

Living where every thing is new. The soft colors of the buildings. The sales help are pleasant. Getting to see council meetings and Grand meetings on the air. How

I like the small city feeling of surprise

The city team, citizens, and clean ups are some of the best things about Surprise! It's enjoyable!

Living in Surprise is great since we retired. Beautiful weather, sun shine. But lots of cars on the road, and no other way to get to 83rd avenue than Bell. So it would help me and several people who live in Sun City Grand if you could get Costco to move out here. Not only I would benefit but the city of Surprise to in a way of taxes. We pay

Not a lot.

Family feel. It is a great place to raise my kids and it safe. I am only here because of the family feel

it has thus far been developed with nice subdivisions with plenty of common area and parks, wide roads and attractive centers. future plans for the regional mall, a city that

Nicely laid out with easy-to-read street signs

The small town atmosphere.

Nice people and safe city. I really enjoy Surprise 11 TV.

WHILE I LIVE IN SUN CITY GRAND I FEEL APART OF A FORWARD THINKING WELL RUN CITY.

Diversity of people ,welcome atmosphere

Out of the congestion of other Phoenix suburbs. Availability of most everything we need.

It has a nice family friendly environment

Surprise is more family oriented. People are more friendly, and outgoing here, than other cities. Parents are more focused how their children are raised, and get more

The feeling of a family minded community. It's quiet and well maintained.

Loved the idea of a farmer's market, but it wasn't what I expected. Glad to read about Surprise taking back the ownership, and hopefully will have fresh produce, etc as

## What do you like best about living in Surprise?

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The Family oriented atmosphere. The Ball park on Bullard ave.

Newness of the city. Most main traffic areas reflect a clean and new atmosphere.

The age restricted community Sun City Grand.

Optimism that growth of the burgeoning city will include innovation, uniqueness, design and appeal of development; recognition, understanding and appreciation for nature, the environment and open space now and going forward without development pressures to sacrifice those principles

I like the name, Surprise. I like that more shopping areas are coming to Surprise, so we don't have to travel far for things we need.

The small-town atmosphere in a big city. Surprise offers many recreation amenities right in my backyard. My family enjoys living in the city. We've been residents since

-Family friendly community -Small town feel, even though it's 100K+ in population -Low cost of living -Great schools, churches and community events

Nothing much.. moved out here only to get ANOTHER Walmart, no mall and away from civilization. I shouldn't have listened to the realtors and figured out this city wasn't going to happen. How about just an In and Out burger? No club sports readily available, nothing to look out for the kids. Bowling Alley - out - but buy houses

Family environment

New city and fairly good infrastructure.

We are one of the many families who relocated here from Calif. After our first trip here to see the area, we just loved the area. We were attracted to its overall appearance, open areas of land and just general feeling of being in the area. The layout of the city does not give a person the feeling of being closed in by buildings or

All of the amenities. Heard - the Stadium - new theater.

Small Beautiful area.

The small town feel with big city ammenities.

Climate. Small town atmosphere.

the amenities

Location and education for children-

It is a community of caring people situated away from the hustle and bustle of the east side of Phoenix. As time goes on, there becomes less and less reason to go outside the city of Surprise for entertainment, eating or sports activities. I like the small town feel of Surprise having come from a rather small town in Wisconsin during

The area

I LIKE LIVING IN SURPRISE CAUSE THE CRIME RATE IS LOW. WHEN I DRIVE AROUND THE AREA OF COTTON LANE AND WADDELL, I SEE POLICE CARS ALMOST ALL THE not as crowded as scottsdale

Quiet family oriented town

it is very quiet

Quiet

Good weather, low crime

I've always liked Surprise, I've been here since 2002 and am always excited when there is something new or something is finished

I live at AZ Traditions - Low cost for retirement(R.E.Taxes),closeness of facilities (medical,stores,stadium, library).Low traffic at west end of Bell Rd. A safe,quiet city,well governed,clean and growing city with a reputation for dynamic expansion with planned amenities (car dealer,theater, bowling alley,restaurants,etc.).

The convenience of shopping. The addition of the Theatre is GREAT!! The more there is to do in Surprise, the less you need to leave Surprise.

## What do you like best about living in Surprise?

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Surprise is progressive, it is family oriented, It has almost everything one could ask for. Keep at it, you're doing a good and thoughtful job.

The view of the mountains. The library being relatively nearby.

Small town feel with lots of a amenities.

Low crime rates; small town feel; and proximity to White Tanks and Westgate/Glendale sports complex

its clean and not so much crime

I live in Sun City Grand and I Love it. Surprise is pretty and a quite place to live. I like the growth that is going on now.

the family community feeling.

All the activities you have for the town.

Though the city is gowing at a expotential rate the small family owned bussiness are a great boon to our town.

I like the fact that we are close to Phoenix, but just far enough away to feel like we have our own unique feel and look.

Great landscaping and open space requirements, focus on recreation.

Arizona climate

## Please list changes you think would make Surprise an even better place to live.

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higher end retailers and dining. Less Walmarts and drug stores on every corner improved recreation programs, or coordination thereof.

Better traffic control in congested areas.

Commuter Rail service to Downtown Phoenix

I would hope the city would be more open to doing business with local merchants. In a tough economy, I would think we would want to keep our sales tax dollars home. I have been in business 2.5 years and have yet to be allowed to bid on work within the recreation department. This is guaranteed in the cities Procurement Code.

More advertisements on the web! Shopping or buys if that's relevant.

Have the councilmen be professional, like not appointing their daughters to a committee! Being more sensitive to the economic conditions by not looking for a bond

More "finer" restaurants

Have been personally involved in a situation where law enforcement inappropriate and tax dollars were being wasted. I communicated it to the mayor's office, my council member and to the police department. I did feel as if I was listened to. I know that I was not alone in experiencing this situation as I did see a letter to the

Have a better plan for light pollution. Keep all lighting directed towards the ground and not in the sky.

Would like a nice community center - our neighboring cities have them (Peoria, Glendale, Phx) and would love a place to go to workout, play team sports, host

I think that we are all in a bind here with the way the economy is, but we can save so much more money if we looked at other ways to save money. I know first hand

the the Police department can save several dollars on positions at the PD starting with admin. Do we really need an assistant to the Mayor. How about a 4 day work

1) More high scale hotel/resorts, restaurants, retail stores, businesses. 2) Less fast food restaurants, storage facilities, payday loan establishments. 3) Better transportation (i.e. freeways, alternatives to Bell Road. 4) Need new hospital. 5) Civic Arts facility to bring live entertainment (plays, musicals, concerts, etc.). 5) Improve Jobs and traffic. I know nine families who have left Surprise because it is too far to travel to their jobs. Retail jobs do not support families, jobs are needed that pay 15 to 20 dollars an hour. The traffic is terrible I know people have tried but Bell and Grand in the afternoon are awful. The lights go red with no one at the cross streets to go We would love to see if we can get a YMCA in Surprise.

Additional events at Rec Center, sports & music

a way to ease congestion...big project, I know but on Bell is the absolute worst...but it's the full length of Bell not just in Surprise.

light rail access, more bike lanes or separate bike paths, alternative ways to use electric (golf) carts to more distant places (can't go on Bell or Grand to get to Bell and

We need much more diversity in the commercial arena. How many Walgreens, CVS, banks, nail salons, average restaurants and pizza places do we need? We have

nothing unique. It's a boring city shopping-wise. For any meaningful, quality stores or restaurants you need to leave Surprise and head east. Why can't we attract

More concerts and soccer fields.

When locating traffic signals and electrical boxes. Make sure they do not destroy areas that were developed earlier. A good example is the Kingswood Parke Entrance by Bell and Parkview where their Sign logo has been made difficult to see from these changes. More code enforcement to area business to keep their dumpsters

Bus or rail line across Bell Road from west end and to Arrowhead Mall on east end

1. Slow the speeders down on the streets, like Bell Road. 2. Slow the city's spending down, (including the mayor and council members) at least until the world can get Expansion of higher level education. Rio Salado College is good but has limited offerings at this time.

Remove the egos from Council Members; quit wasting money on "art work" on City buildings and in building lobbies, get a 3rd MLB team, let the Heard Museum fold if better police coverage during the night time to curtail youth hanging out in parks etc. after dark

Improvement of traffic flow on Bell Rd. and Grand Ave. Additional routes would be extremely helpful. Also, additional retail options and a new COSTCO store!

## Please list changes you think would make Surprise an even better place to live.

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I DON'T KNOW WHAT HAPPENED RECENTLY BUT BELL ROAD HAS A PLETHORIA OF SIGNS IN FRONT OF COMMERCIAL BLDS AT THE CURBSITE. ALSO DISLIKE ALL THE HOMEMADE SIGNS AT INTERSECTIONS PARTICULARLY ALONG COTTON. SEEMS THAT SOMEONE SHOULD GATHER THESE SIGNS AND CALL THE NUMBERS ON THEM  
Better town center. Better traffic control. More upgraded shops...less WalMarts

Lower sales taxes; synchronize stop lights up and down Bell Road. Recruit for an upscale steakhouse or fish house.

better cleaning of roadways, between the lanes. Example: turn onto Grand from 303. and turn from 303 onto exit road to grand avenue. The unused portion of the Local government and agencies working together to establish a feeling of PRIDE in our community. There is a lot going on but it is not coming together to make a Cut down the jungle that businesses need to go through in order to build. The permit process is atrocious. Continue to attract good jobs.

### BETTER CODE ENFORCEMENT

Reconsider - seriously - reconsider the request of a \$162 million bond. Realize our present state of the economy and how the residents are managing in these times. Stop overdevelopment. Do we need another eatery? Improving to completion of Bell Road, Grand Avenue, 303 etc are all well and good but how about doing something with more immediate results. For instance local public transportation to a) local job sites, shopping and leisure time pursuits, b) occasional sortees to

Lower sales tax. 8.3% is too much.

I can't think of anything right now.

WHEN NEW LAWS TAKE EFFECT, SUCH AS THE LAW THAT WILL HAVE ALL CARS ETC., HAVE VISIBLE "STATE" LISTED. BEST WAY ALONG IS TO HAVE REGULAR AND LOCAL

1. EXTREME MORALS, ETHICS, HONESTY, CARING, PRACTICING "THE GOLDEN RULE", AND JUST DOING THE "RIGHT" THING AND THEIR JOB, IN THE WHOLE POLICE DEPT! 2. BETTER RESPONSE FROM THE POLICE, ESPECIALLY FROM COMMANDERS ON UP. See #1. 3. Ditto for the City gov't and employees as #1 above. 4. Giving the scruples of Sgt. Kading the highest power and authority; and giving his Lt. status back to him, or higher rank, regardless of job he chooses to do. 5. Penalize business owners for repeatedly over-charging and mis-charging consumers sales tax where none is due. (Safeway, Dominos Pizza, and others) 6. Stop over-paying city officials while asking residents to volunteer. 7. Lower water, sewer, trash bills; subsidize them; or tier them to # of occupants and usage. My usage is extremely low and I'm Better representatives - quit having council members act like total jerks out in public

More shopping, better variety of specialty eateries (both chain and privately owned), an additional lake park west of 303.

More free standing quality restaurants.

The ability to attract some different retail so not every shopping center looks the same and has the same stores to choose from. Would love to see affordable space to Follow the guide lines you set up and get more residents involved.

Please synchronize the traffic lights on Bell Road with the 45 miles per hour speed limit. There are times during the day that I have to stop at each light until I reach Cut out unnecessary and ridiculous spending and wages.

The area around the stadium is finally growing. Restaurants are needed in that area for the hotels, condos and office spaces. Peoria did a great job around their Lower the city tax in restaurants. This was promised when it first went into effect for a "trial" period. There has to be enough revenue from the sport stadium and the 303 completion. Second east -west arterial street.

The Christmas party was really nice, however, I think having a unique event, something that would set surprise apart from just the regular funnel cake and carnival I would like to see sports available for children over 12. I understand the high schools also have sports, but it would be nice to have the option of having them

Disappointed the city is closing the Farmer's Market already.

More restaurants that are not chains, better traffic control, less empty office space.

## Please list changes you think would make Surprise an even better place to live.

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I would like to see the city be more conscious of how they are spending the taxpayers money, i.e. cutting city employees benefits yet holding a Holiday Celebration the same week or putting an article out about a city council member promoting the building of a city park when the city has no business even considering such a project  
To have more walking paths.

no more fast food places...more restaurants like Sweet Tomatoes and Soup r Salad

More high scale restaurants but things are improving. Naturally the traffic is a concern. The council seems to be at again with family/friends appointments to the Bond  
Widen the 303, the backed up traffic is horrendous

Some major upscale retailers like Nordstroms. Other retailers like AJ's Fine Foods and Costco so we don't have to shop outside of Surprise.

I would love for the city to support organizations such as the Boy Scouts of America more. We also need more child friendly activities, such as skate park, bowling,  
I would love to see a Catholic High School in Surprise.

Stop giving building permit for new housing. The market is glutted already Start a bond initiative to help keep some of the imminent foreclosures. People of Surprise

We would like to see Macy's, Penneys, Sears, or some other large department store within the city limits. Do not raise property taxes. Do not add more taxes onto

More dining and entertainment opportunities.

Having the following stores. Dairy Queen or a old fashion ice cream parlor, Salad bars, Would really like to see a major corporation make Surprise its home. As we  
Fewer "chain" restaurants, lube stops, and pizza joints

A large shopping mall and finish the 303.

Finish building promised city parks before you spend more money on re-landscaping Bell Rd - it's fine the way it is. The dirt lot across from my house that was supposed

Build a high end complex surrounding the new City headquarters. The city needs to show that Surprise can become the "Scottsdale" of the West Valley. The basis for this  
creative process is now in place such as the Pond and its amenities, the Library and Spring complex etc. installed and its time to go forward

PLEASE clean up the median on Grand Ave. North of Bell!!!!

I understand it takes money to make the things in #3 happen, but I don't think ACTUAL property taxes should go up when property values have declined almost 30% in  
the last year or so. My actual property tax bill went up over 10%. Government should be COMPLETELY transparent and accountable. If gov't officials cannot cope with  
those standards, or execute to those standards, they should quit or be fired. It's perfectly acceptable to screw up, accept responsibility, and deal with the

The retail centers are all starting to look alike. We need a greater variety of building styles and some pedestrian friendly shopping areas. Look at "The Grove" in

Hollywood. We need some high end stores and restaurants so we can become a destination like Scottsdale. We don't need any more fast food (except for an In and

More employment

Make all living, eating, shopping areas flow together with planned green space, walking paths, biking, etc. Encourage events such as the current Farmer's Market, arts  
in the park, etc. to bring people together for entertainment. Reduce dependence on chain stores, chain restaurants, large warehouse stores, etc. and encourage small  
local businesses, boutiques, interesting small eateries and places where people will gather in their neighborhoods such as coffee shops and wine bars. Bottom line...

Better settings of the traffic lights on Hell road - I mean Bell road. I do not go further than Grand ave unless is a dire need somewhere beyond.

Think twice about incurring bond debt doing these economic times.

avoid high rise building more and more green and palm trees please Do something about Grand Ave..need a face lift

i wish Surprise tv could also be on direct tv. we didnt realize we would not be able to get the local surprise channel when we switched to direct from cox. we now have  
to pay for both. one tv is cox and 2 are direct tv . pretty pricey. it would be so much better if we could see it on d. tv. also.

## Please list changes you think would make Surprise an even better place to live.

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### MORE SENIOR EVENTS

a permanent year-round indoor farmers market would be great.

recycling weekly; more upscale shopping, more movie theatres, more non chain restaurants; better education for our youth

More restaurants, non chain type. But would love to have a Taco Bell closer than Bell/Grand. More trees in public areas.

I hope the housing crisis is soon resolved with all or most homes being occupied. More upscale retail outlets. Mass transportation around Surprise and into Phoenix,

More police on the streets,...create more jobs. equal employment oppportunities curtail illegal immigration, be tranparent and open to the people.

Bring in more upscale stores and restaurants as these dollars are being spent outside Surprise.

Get us a Costco

1. KEEP THE FARMER'S MARKET! You didn't even give it a chance. By the time the word got around and the market was moved to a larger venue, you are ending it.

UNBELIEVALBE!!!! 2. There needs to be some kind of transportation vehicle that goes up and down Bell Road on a regular schedule. It should run from the Bingo place to El Mirage Rd. Just imagine how many people would take a bus or trolley or whatever, to the businesses in Surprise. They wouldn't have to take out their cars for a ride down Bell for a few things from Sprouts, Safeway, Albertson's or Fry's, or to shop @ Target or Kohl's, or to get their hair & nails done. The teens could use the transport to their jobs from the high schools. It would make a unique feature for the thousands of Spring Training visitors. They could also use the transport to a community college, a mall, a city operated gym.

Better publication of things to do in Surprise. And possibly breaking those things into groups; such as things for children, teens, families, seniors.

Local mass transportation would be a helpful addition to our city.

Carpool park and ride lots, bike lanes, walking paths, historical sites to visit, encourage nature in architectural structures, commercial buildings should be in the same color mode as the white tank mountains, get the seniors involved with the youth in more programs, have an annual parade, develop a city health services department, Stand up for us against the HOA's and their Nazi tactics. Clean up neighborhoods, fix streets, encourage more "out in the community" meetings by council members.

Commuter Rail. City Officials could get the Suns, Diamondbacks, Symphony Hall and others, to actively support the need for commuter rail. There are probably

I would like to know that the police do patrol the area I live. I have never seen a car in this area. At home I lived in a townhouse community and the police were always

All the changes so far have been great. Long term planning is mozt important

Better access to and from the rest of the state. ie access to phoenix or the local freeways is very limited...

More east-west roadways.

Sync the traffic lights. Eliminate common area irrigation. We live in a desert.

It would be nice if we could get more healthy grocery stores and restaurants ie Whole Foods, tacones, etc.

A comprehensive bicycle lane plan for Surprise roads.

Upgrade our water treatment services dramatically; the water here in the summer is particularly bad.

Stabilization of home prices/foreclosures and more places to shop (ie. a mall)

Landscaping the ugly, empty, trash collecting medians on Waddell between Citrus and Cotton. More family events sponsored by the city. Getting road constuction

If we had a wider tax base; i.e. more businesses vs homes (realestate tax)

A family oriented theme park, upscale shopping.

303 a freeway not stop & go side street.

## Please list changes you think would make Surprise an even better place to live.

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Keep up developing the community use centers such as parks, playgrounds, local library outlets using the central ones as resource base, and schools as local centers for  
Quit building all of those office buildings that sit empty for years and years.

roads, traffic, golf carts in the street

More good paying jobs!

Mass transit Wider roads (Litchfield South of Waddell is horrible!) More shopping opportunities More entertainment venues like bowling allies, skating rinks, etc.

Doing something about the loud music coming from cars and homes during all hours of the day.

Have shopping center built (mall) and more restaurants. Oh and I think we should have a recycling program that picks up cans, plastic and glass EVERY week! I lived in Sunnyvale CA that had a great program. It was designated a model program by President Clinton. The city made LOTS of money with it too!

getting a COSTCO would have been nice. Trader Joes being here now works a lot better than having to travel to Peoria. It would be nice if Surprise was to get more

Some more upscale stores like Nordstroms, Dillards, Macys, Costco. It is a pain to have to drive to Glendale or Scottsdale.

I think the commercial development taking place (Prasada area) is a very good direction for the City and will help to enhance the family life style. I do think the City should encourage more of the "industrial" type development that could bring technology based employment to the area. Of course transportation is of concern to  
Clean up the bad parking and speeding violations in the city. We have a Citizens Patrol, that never get into the neighborhoods unless they personally live in them, other than that whenever see a ticket getting wrote for parking on the side walks, blocking fire hydrants, wrong way parking on the street. Speeding going the wrong way in  
STOP the proliferation of traffic lights and access points from every store front onto Grand Ave. Make all new plans employ a frontage road system - use eminent domain if need be to tear down existing mistakes! - from Bell Rd. to Wickenburg mandate that no traffic lights be closer than 1 mile apart - retroactively!

Having a downtown area with coffee shops, small mom and pop stores, etc.

Get rid of the fireworks, too expensive. Do not raise property taxes. Freeze educational spending. Make sure the ball parks are paying their way. If not cut them. Close the pool. Too expensive and high liability.. Fire all city employees that are not paying their keep... Develop a plan for shut downs and layoffs when the money crunch hits, HOA's have entirely too much power to dictate to residents even over what is allowed by the city (Street parking for example). We have considered leaving the city because of our HOA and their Gestapo-like tactics. For bonus points, they keep raising our fees (\$8 in two years) and provide very little services other than harrasing  
Attention needs to be expanded to the out laying areas of the City. We have a lot of new residential development, that has transpired over the last 3 years, and the City  
We would like to see more job opportunities, more things to do that do not require going out of Surprise (i.e. bigger shopping malls, bowling alleys, cultural events and unique shopping places - small business owners with antiques, candle shops, craft shops, etc.) We'd also like to see more higher ups being involved in the upkeep of the city. Our neighborhood is over 10% abandoned, empty, foreclosed, etc., homes and our HOA doesn't seem to get the point of spending our dues on unnecessary stuff  
Quit building more housing developments. Enough already!! Having more independent restaurants here that aren't part of a chain.

I so want a Costco and a Joann's store here. Also a Sweet Tomatoes. I have contacted all these companies and requested that they give Surprise another look. I would like more publicity about what construction is going on in the area. I thought they were supposed to post signs about what they are building. Very few do until

Please add more UPSCALE restaurants

We need another library, and we need to focus on importing a staple business that can help define and support Surprise in the West Valley

Getting rid of the corrupt leaders in the school district and get a superintendent that is better focused on helping kids instead of lining her own pockets, speed up construction/repairs on Cotton Ln, attract one or two "anchor" businesses to the city to give a bigger and more stable boost to the economy (and also increase home

More parks and entertainment.

## Please list changes you think would make Surprise an even better place to live.

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A real library not just a reading room/computer activity place. Also, public transportation locally and in to Phoenix for art, theatre and music.

Less lights in general and less traffic lights!! Too many feels like we are stopping every half mile!! Make traffic lights blink, just like the City of Glendale, during late night and early morning hours. No reason to be stopped by a side street at 2am! Keep homes together, like old Phoenix, stop putting strip malls on every corner!! I would

The schools need improvement and the HOA is awful!

Fix the 303 and Bell intersection so no one else dies there!!!!

Far and away the most important thing to me and many of my neighbors is the gridlock on bell. You must bridge the aqua fria river asap at Deer Valley road. The Build a small mall and a bowling alley

Bell Road construction. No Bell road construction should be done in December as our merchants cannot collect the sales taxes we need when customers are restricted

1.Although traffic flow in Surprise has improved, much work is needed to improve new,existing and future roadways. Alternate roadways are needed to distribute the traffic flow. 2. Until the City takes over complete control of the water supply and distribution system, the City needs to closely monitor the charges and operation of Probably more shopping and entertainment choices rather than having to drive over to Glendale or Peoria.

Definitely better infrastructure and design - no question that our roads are too crowded and getting in and out of some of the newer shopping centers is a challenge!

Residents shouldn't have to go to another city for goods or services. We have baseball fields here in Surprise, let kids/travel teams use them!

1. More U.S. post offices 2. A daily newspaper dedicated only to Surprise 3. A water park 4 More retail shopping 5. More restaurants

I would like to see more resturants.

1. Bring in quality stores,restaurants, movie theaters, etc. All we have are large chain stores and restaurants. We typically go the Arrowhead or Scottsdale for shopping and dining out. 2. Speed up the permit process. It now takes months and even years to go thru the permit process. It is causing merchants and others to go elsewhere where the government is not making it difficult to get started. 3. Add charm and beautiful enhancements to streets, with landscaping, flowers, street design, etc., etc.

4. For goodness sakes, bring your payment system up to date. In your permit office you only accept cash payments. When is the city with 100,000+ residents going to accept credit cards for payments. 5. Become more Green and water saving conscious. As a city, you are in the dark ages! You do not have an active program promoting

The most important element is to bring good paying (non-retail) jobs to Surprise. Traffic and commuting are difficult and becoming more so. Workers need to be closer

More amenities -- arts/theatre venues, restaurants, an online link to find more things going on around town. by the way, we love the Surprise park with the lake, but it seems the sidewalks are constantly covered with gravel. And what's the big ugly pump by the lake that's been there for years - it's an eyesore; can't you put

More for the youth and families alittle less for the seniors. Everything always goes for the seniors.But the growth here is families not seniors

We need to get more jobs into the area. If this requires tax incentives like cities in other states than we need to do it.

Sone good independent restaurants, a Costco,the new mall completed. the end of city council bickering and the beginning of a cooperative atmosphere.

I know you don't anything to do with it but, the 303 is a mess. Coming home heading north on the 303 and try turning west on Waddell or Greenway. It takes several lights to get through the intersection. It's just a matter of time before someone gets killed. You need to put pressure on ADOT.

More availability of jobs not in the sales or medical sector

Getting 303 finished and the mall opened.

With the economy the way it is, hard to think of any changes.

Start the Prasada Mall. We need a mall here in this City.

faster speed limits

## Please list changes you think would make Surprise an even better place to live.

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Continue road improvements (Bell Rd/Grand Ave/303 status to freeway. Would enjoy having a restaurant like "Sweet Tomatoes".

more interactive, adaptive programming, People, young and old deserve recreational opportunities.

To advise the Surprise Police Department that it is not using my tax dollars wisely when they allow a cop to sit in his car at night or the early morning with his headlights off waiting to see if drivers come to complete stop at the the very end of Union Hills and 115th Avenue... I've seen them ticket taxpayers for a "rolling stop" - ridiculous

Keep the taxes low and conserve our money

stronger traffic enforcement

Surprise would be an even better place to live if there were more opportunities for higher paying jobs. The worst part about living in Surprise is my 90 minute commute

Continued improvement on our city streets (widening, repaving, etc.)

traffic

Force the banks take care of keeping up the foreclosed home properties until they are sold.

Less construction (faster construction), less of a desire to spread out the city to the north and west and more focus on the parts of the city left vacant or in early construction phases, lets finish whats been started first before we worry about expansion. oh, and a grand ave freeway linking wickenburg and downtown would be

Rail system, commuter service, completion of the area around the stadium to Bell, indoor shopping mall, walking trail system, theater (for plays, musicals, orchestras,

Improvement to loop 303. Improvement to Greenway road to make it a secondary choice to Bell road

more services like shopping & eateries and parks.

The bowling alley will be great! I would LOVE LOVE LOVE a Whole Foods Market

The new city manager seems to be doing the right things to our city. I like his thinking to improve our life here in Surprise. Also getting the tennis tournament here, I think it continues work on Bell road

Widen roads add more lights, and advertise our friendly clean community. We need to make our schools the best, offer many family activities, and keep our wonderful

Stop building more houses and auto dealers. English should be our city's language. Stop increasing our utilities.

More open land left for parks, wildlife. Less emphasis on growth. Further enrichment for the disabled in the community. I liked it when I moved here 8 years ago and

High end or more upscale dining establishments.

I would really like to see the parking lot on the north side of the lake paved.

complete the Prasada project. Bring in a Whole Foods Market.

Adding a fitness center and even batting cages like Peoria has.

Just to get the commercial services done and incorporated into the community

Routing the main traffic away from Bell Avenue and Surprise in general. They are just traveling through and are not here to shop. We were here when there was no

Walmart, Kohl's, etc. Dysert Road was a very small two lane road and hardly traveled. Would be nice to be that "small town" again. The traffic is the main problem

Get rid of all the low-end discount retail places and start redefining yourself as a "quality city." You don't have to have Nordstrom's, but we are definitely not a trendy

We need more white collar jobs and fewer service jobs.

Start building the 303 ASAP

Make sure you don't get so greedy to find money for growth that you sell out to developers, etc.; carefully manage city budget to prevent short-falls in funds.

Less growth Widen 303 south of bell to Interstate 10 and connect 303 north of bell to interstate 17 sooner rather than later.

## Please list changes you think would make Surprise an even better place to live.

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Send someone out to the new traffic signals and adjust them to allow automobile movement in the direction with the most vehicles. Examples: Litchfield and Peoria, Complete Stadium Village Area

i would like to see Surprise offer more adult classes like cooking or dance. Maybe have a some Community College that would have a few classrooms or get a satellite I wish the area around the Surprise stadium as well as the future City Hall would get built up soon. The emptiness around those two areas looks like a blighted area to 1) Costco 2) Better advertising for community events. My wife and I live right across from the stadium and have no clue something is going on there till the day of and most the time by then it's too late cause we are heading elsewhere in the valley for an event we heard on radio, read on AZcentral, or I saw a sign when driving to and I would like to see a better road structure. The worst part of my commute is leaving Surprise/El Mirage.

stop building new homes until filling the empty ones already built.

Much cleaner air and more community pools!!

More food options (fast food and restaurants) and transportation changes(especially more 4 lane roads through the outskirts of town and more/better signals)

303 needs to be finished and soon!!!!!!!!!!!!!! More employment opportunities even in this economy. Street upgrades need to be completed faster

Downtown area - similar to Verrado, More entertainment - something like a Westgate, need to create an entertainment district near the stadium, needs a job base, double decker freeway above bell to 101, more mom-n-pop type shops, restaurants, get away from the chain stores/restaurants/etc, do we really need a bank and CVS/Wallgreens on every corner?, More greenery, less rocks in medians, can use water/heat tolerant ground cover throughout city...use Marley Park as a model, Signal synchronization on Bell from Sun City Border to Grand. Traffic flows great great until you come down the hill into Surprise, Bell road landscaping and lighting

More pedestrian and bicycle trails and connectivity.

Better road system, get rid of all of the advertisement signs that "businesses" stick in the ground all over the place.

Limit roof tops and bring in jobs (other than retail) so we don't have to spend 2 hours commuting into town. More shopping variety and family entertainment options.

Surprise needs to be a leader in innovation. Take chances, bring high tech solutions and viable mass transit to the area. Build a Mag Lev train from Surprise to Vegas.

Put in high speed light rail from Surprise to downtown. Think out of the box, look for new ways to solve old problems.

Please build an indoor pool. I take water aerobics through the city and it is just too cold to get out of the water in November. An indoor pool would provide year round

More independent restaurants, e.g. Kokopelli, Vogue Bistro. Fewer fast food restaurants, fewer pizza places.

surprise needs more stores and restaurants, the city is really screwing up the stadium area with offices and condos need to be more like arrow head

To take control of those that buy homes for sale or that were foreclosed on to make sure they are legal and can afford property (s). Also, to control traffic speed around

Improve the ability to get into and out of the city. The main roads for getting in and out don't allow for people to come and go in quick order. This discourages people who may want to come here for any events and it also keeps people from wanting to live here because they can't get to and from work in an expedient manner. US 60 needs less stoplights not more. There are too many stops. New stop lights are getting added every regularly. This road needs to have an above ground expressway or something else to get traffic moving to and from I-10 or the 101. Bell Road, it's terrible getting in and out of the city. The 303 loop is too far out of the way to go.

Litchfield is a major artery to and from Luke yet is still resembles a rural road through some sections. If those sections are not part of Surprise it would be in the best

Improve Bell road. Provide other east west roadway to expedite traffic in these directions. Reduce dust.

More indoor recreation such as ice skating, bowling, etc.

## Please list changes you think would make Surprise an even better place to live.

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Please, we need to be able to work here, not beverage warehouse jobs but jobs paying well - \$40,000+ with the ability to advance to higher paying jobs also within the city. Family fare restaurants, no more fast food, fewer strip malls but better shopping malls. No duplicates - one Walmart, one Kohl's with other different stores or at least competitors. The Heard Museum - I took my family to meet Indian artisans whose works were on display and it was implied in the advertising that they would be weaving and talking to the public only to find out that "one" would be speaking at a set time to a group seated. We were given a chance to see a video of their background but were seated in the entry room where the lady who turned the TV on then talked loudly to everyone who entered. Apparently due to their having to it would be nice if there was a bus or some type of shuttle service from Happy Trails to Arrowhead Mall, or some other mall, for shopping. Now we drive to the mall, Surprise needs higher paying jobs (tech, biomedical, accounting, financial, etc). Without decent jobs, few people will want to buy a home out here. We also need unique shopping areas (not more big box retail franchises). Transportation is another problem in Surprise; Bell Rd. and Loop 303 are the main arteries and they are usually packed with vehicles. My family is foreclosing on our house because we don't have enough incentive to remain in Surprise paying for a house that has lost over half its value. I would like to see Surprise become the first independently energy sustained community in the US by creating solar electric farms, etc. The city could sell its excess Proactive development of mass transportation. Building more highways is not a long term solution! Aggressive management of particulate and ozone levels. traffic on bell good restaurants "not chains" was excited about farmers market but that was a bust.

Getting landscaping on grand ave. Make lites on Grand work better not stop and go

Less Traffic, added higher end retail and dining options, better entertainment venues

The pollution in the air is getting worst. With all the building etc. When I came here in 1996 the quality of air was great. I have lived here for 5 years and see how it is getting bad. There also should be water restrictions. Some of the recent cut offs on Bell Rd are so narrow. Example the one going to Safeway off of bell near the gas station. Not so many drug stores. How many CVS's and Walgreens do we need on each corner. We have way too many!

A few major things I'd like to see: \* More community service events to assist others. \* Glass recycling

Skate parks for kids, places for archery practice things for teenagers to do within walking distance instead of everything for Sun City residents on Bell Rd.

Stop building all the buildings that are going to stay empty and get more family things to do... we are in desperate need of so that the stores will stop complaining that the kids are littering or damaging the property, also a bowling alley, a pump it up or bounce house. All of the places for the families to go to are on the other side of town. I have been disappointed that there are not a lot of places to go to with my son who loves to bowl but there is not one close. When the movie at the park first started Transportation...it is really one way in one way out

Bring in light rail and develop the infrastructure ie: 303, grand ave overpass at bell rd and more east west corridors. more bike paths.

Calm the traffic on Bell Road down to 35 mph through Surprise!

Better roads/access to Surprise, and synchronize the traffic lights. Quit adding traffic lights!!!

I would like Surprise city officials to be more responsive to citizen questions or concerns. For example, why does the mayor have an email address if he is never going to even acknowledge our emails? I realize staffers may have to help with this, but it is very poorly handled right now.

Surprise needs a downtown area with things to do and shops and restaurants. I would like to see more independent shops and restaurants and less chains.

Landscaping needs to be improved. Rocks are used too much as ground cover in the medians and along the side of the roads, especially on Greenway. There should be NEED MORE JOB CREATION EFFORTS IN THE INDUSTRIAL MARKET. ALSO THE E D DEPT SHOULD TAKE A HARD LOOK AT MORE DIVERSITY IN RETAIL-WE NEED A JEWELRY Keeping it clean and fresh

## Please list changes you think would make Surprise an even better place to live.

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I'd like to see unique stores that aren't the same old thing--not franchise stuff.

more bus services

People are nervous about the upcoming year, and how we're all going to make it. I wish there was a way for all residents to stick together in the hard economy. Nobody wants to go through it alone. People fear of losing their jobs, and homes. As a community, I think if we stick together, we'll make it through a little better.

1. Public transportation to downtown Phoenix. Trains from Wickenburg to Phoenix would be ideal. Visit Baltimore, Md and see the train system which travels from the country to downtown Baltimore. 2. When new planting is done along roadways, use only desert plants - this would reduce/eliminate water usage and in this time of drought that should be looked at very closely. 3. The way traffic flow is painted on many of the streets makes no sense. Waddell is an example. Traveling west on Waddell at the Reems intersection, you have two lanes before Reems and then it changes to one lane past Reems.(common occurrence on many of the streets and a N/A at this time.

Focus on the core and not on endless expansion. Focus on 21st century traffic management throughout the city. The amount of stop and go traffic on Grand Ave. is too much. The city keeps adding more and more on demand lights and it seems you can't travel more than a few feet without getting stopped which isn't good for air. Wish the new construction taking place would be mandatory to have buildings facing the street instead of how many are being built with the rear of the stores facing. Maintain more open space especially in SPA's 4, 5 &6.

I had a home built at Marley Park in May 2008. Since traveling back and forth I've had growing concerns that Surprise is turning into a cookie-cutter city of strip malls, franchises, and the typical splattering of banks, Walgreens, Kohls, etc. I'd really love to see a beautiful, quaint downtown area -- maybe cobblestone walking paths -- designed to invite and embrace people to set aside the cars and get out to walk, shop, dine at outdoor cafes and coffeeshops, etc. If we sacrifice vision for an easy Having Bell Rd pass over Grand Ave, so there wouldn't be such a congested intersection. Having large street signs on the side of the road well in advance of an intersection. Better traffic control

Traffic is the biggest issue in Surprise. Unfortunately when Sun City was built planners did not make several main thoroughfares so now we have only few ways to travel -Better roads into the city and btwn Surprise and other cities in Valley (303, Grand, Bell, Northern) -Focus on bringing in more white collar jobs to city so that citizens can afford to live here. More stores, restaurants, malls, KIDS activities. Ice rink, something to make this town fun. Sun City has more activities than we do.

More businesses south of Bell Rd./ More at Waddell to include a Target/Home Depot/Petsmart. A multi generation center/recreation center like City of Peoria Rio Vista Rec Center and Glendale Foothills Recreation Center. The rec centers at the school campuses are not cutting it for the entire family and private clubs (Mountain Side) are too expensive. Marley Park is probably hurting with HOA \$ to upkeep it facilities such as the Hertiage Club and Pool. Why not consider opening that to residents throughout the community (outside of Marley Park) even for a small charge. The park is already a city park and not a park exclusive to Marley park Residents. They would then be able to recover some cost and the other city pools would not be so over crowded. Maybe the City can work with them and create an agreement. Not to mention Desert Oasis needs much better infrastructure -- there is only one ingress/egress from 163rd & Grand Avenue -- when it floods, we are all stuck!

Coming from a very congested and crowded Orange County, I would like the city to maintain it current planning strategy and not allow the city to become too just like Orange County. We desperately need a "downtown" we can identify with. Shops, restaurants, etc. Please hurry!

No job listings anywhere. Where do Employers advertise for local positions?

- Bring Big Business to Surprise - Better traffic flow down Bell Road - Make the entry point a beautiful area, instead of the run down strip mall, and closed down 76th. Revamp city laws and enforce them. Master plan of commercial development to be consistent and attractive to look at. The backs of the buildings on Bell are ugly.

## Please list changes you think would make Surprise an even better place to live.

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less chain stores, more walkable urban areas

The only thing I would suggest at this point in time is to shelve the bond issue committee for now. Surprise is going through a decrease in revenue phase and looking to reduce expenditures any way they know how (thank you to the City Manager for leading the way here). Now is NOT the time to devote much time and effort to see how additional funds could be raised, i.e., increase in taxes, to plow into capital expenditure projects. I say shelve this committee indefinitely and have Surprise live Needs more employment opporunities. Commuting sure does take a big chunk of family time away from everyone.

I HAVE NO COMMENTS.

more upscale resturants

Finishe road construction asap! lol

there shoud be more entertainment arund or in surprise there shoud be no reasing for me to drive out 5 miles out to eat sommthing or a moive or to a club/bar. there Law enforcement more concerned with collecting revenues from speeders than patrolling for public SAFETY issues.

Improved pickleball courts

We need better transportation - bottom line. There is no point to accomplishing anything else until this is handled. Get that 303 going now!

Maintain present quality leadership of city (I'm including our excellent staff).Assure that Grand Avenue is expanded carefully and that its landscaping is VASTLY improved (I know plans are in place).Keep desert west of "Bell Pointe Road" free from trash, firearms use near homes and control off-road uses.Intergovernmental leadership is key to our teamwork with adjacent cities (we have been doing a good job recently).Get a FINAL high-quality fix for emergency communications among More places to go for entertainment.

Please continue the trend of planned and safe neighborhoods with ammenities close by. I would really like to see an indoor exercise facility with a pool. I work with older citizens who would greatly benifit from this. What we have at the senior center is not enough. The outdoor pools in the summer doesn't serve them well as it is Try to move the state from a regressive sales tax base for city expenses, to one based on a more progressive factor such as income/property tax basis. Push for Public roads need to be widened such as Litchfield from Waddell to Norhern. There is way to much traffic for two lanes. More stoplights and do something with the 303. More/better access to public transportation Bell Road overpass at Grand Avenue Make Loop 303 a 4-lane road Turn arrow signal at Greenway & Loop 303 get another way in Bell road is to congested and its pretty much the only way into surpise from the north valley and all the construction is insane!! do something about We need Public Transportation to and from Phoenix and other surrounding communities.

I read that some want an Over Past at Bell & 303. I think that would make that area look terrible. We would have to get rid of the corners stores that are there now.

What would happen to the homes at that corner in Sun City Grand? How in the world would you make an Over Past look good and beautiful in that spot?

there is a lot of kids in the City of surprise and the bowling alley that is going up is great but what about a FAMILY pool hall. I love playing pool but in order to do that i have to go into Peoria or Phoenix and I am allergic to the smoke and the ingredients in beer. In Sacramento there are family pool halls and one side is pool with the bar Don't allow dogs in the public parks, especially when there is a large crowd.

I know we are working to improve Bell road but we still need more East, West access to the town. The comute is a large drag on the progress of our town.

I think that the city is on track with its growth and development. I would like to see a different host for Surprise 11. I don't even turn it on any more since that one gal - More community activities, retail development, widening of the Loop 303.

More restuarants less dental office and nail places.

East-west roads to relieve Bell Rd traffic